

Important Update: DAP Payments will now be included in Claims Payments

This is an important update regarding the administration of Differential Adjusted Payments (DAP). Effective immediately, DAP payments specific to the scenario below are now included as part of your regular claims payments, rather than being issued as separate checks.

This applies to payments for *Physicians, Physician Assistants, and Registered Nurse Practitioners*: For all services billed on the CMS Form 1500 by qualified AHCCCS-registered physicians, physician assistants, and registered nurse practitioners (Provider Types 08, 31, 18, 19) meeting criteria as defined by AHCCCS.

What This Means for You

Integrated Payments: As of 12/18/24, for Dates of Service 10/1/24 to current, DAP payments will now be processed and paid out along with your claims payments. This change aims to streamline the payment process and ensure timely and accurate compensation for services rendered.

In addition, as of 03/18/25 for Dates of Service 10/1/23 through 09/30/24, DAP will be included on a claim-by-claim basis. If the individual practitioner is eligible for DAP, the claims will be "re-priced" to include the increased DAP amount.

Claims Detail: Real-time review is completed systematically to determine if the individual practitioner is eligible for DAP. Each claim payment will include the DAP amount calculated for that specific claim.

Enhanced Reporting: Our updated system will provide detailed reporting on DAP payments within your claims. You can access these reports through the UnitedHealthcare Provider Portal, where you will find comprehensive information on payment calculations and claim details.

Benefits of the New Process

- Simplified Payment Tracking: By integrating DAP payments into your claims payments, you will
 have a single source for tracking all payments, reducing administrative burden and improving
 financial management.
- **Timely Payments**: This change ensures that DAP payments are processed and received more quickly, as they are now part of the regular claims payment cycle.
- Improved Transparency: Detailed remittance advice will provide clear visibility into the DAP amounts included in each claim payment, helping you understand the payment structure and amounts.



Accessing Payment Information

To view the details of your DAP payments, please log in to the UnitedHealthcare Provider Portal at https://www.uhcprovider.com. Here, you can access your remittance advice and detailed reports on claims and DAP payments.

Support and Assistance

If you have any questions or need assistance with accessing your payment information, please contact our provider support team online at UnitedHealthcare Provider Portal resources | UHCprovider.com We are here to help you navigate this transition and ensure you have all the information you need.

Thank you for your continued partnership and for providing exceptional care to our members.