## Behavioral Health prior authorization requirements for Rocky Mountain Health Plans Medicare Advantage and Dual Special Needs Plans (DSNP)

Effective date Nov. 21, 2024

The guide below outlines the CPT° and HCPCS codes to request a prior authorization for mental health services. These codes apply when Rocky Mountain Health Plans is the primary payer. Rocky Mountain Health Plans is a Dual Complete plan (DualCare Plus) payer.

## To request prior authorization for services listed:

- Participating and non-participating health care professionals may fax requests and documentation to 888-240-2689 or email **rmhpbhym@uhc.com**
- For questions about behavioral health services (including mental health and substance use disorders), call 800-701-9054 (DSNP) 877-842-3210 (MA)
- Admitting facility may give notification by calling 800-701-9054 (DSNP) 877-842-3210 (MA)

Prior authorization is not required for emergency or urgent care. Out-of-network physicians, facilities and other health care professionals must request prior authorization for all procedures and services, excluding emergent or urgent care.

## Single case agreement requirements:

For Rocky Mountain Health Plans (RMHP) Medicare Advantage and DSNP, the following codes do not require authorization, but do require a single case agreement for payment. To initiate this process, please email **bh.sca.requests@uhc.com**.

• 90832, 90833, 90834, 90836, 90837, 90838, 90839, 90840, 90846, 90847, 90849, 90839+ET, 90853

We update this information periodically and post those updates on UnitedHealthcare **Network**News. You can also visit the **Advance Notification and Plan Requirement Resources page** >

Select a Plan Type for the most current information.



Procedures and services	Prior authorization details	CPT° or HCPCS codes
Behavioral health inpatient hospitalization	Medicare Advantage plans require notification of admission and discharge, DSNP plans require prior authorization of inpatient hospitalization.	
Partial Hospitalization Programming (PHP)	Requires prior authorization	Rev code 912, 913
Behavioral health intensive outpatient programming (BH IOP)	Requires preservice notification, authorization necessary for services greater than 15 sessions.	Rev code 905
Substance use disorder intensive outpatient programming (SUD IOP)	Requires prior authorization	G0137 Rev code 906
Therapeutic repetitive transcranial magnetic stimulation (TMS) treatment	Requires prior authorization	90868, 90869 and 90867
UNLISTED SERVICE CODE	Requires prior authorization	90899, 99499
Electro-convulsive therapy (ECT)	Requires prior authorization	90870 and REV code 901

If you are requesting a prior authorization for a member's DSNP Medicaid services, please refer to **Behavioral health prior authorization RAE/PRIME.** 

## Learn more

For more information about the prior authorization process, visit our **Prior Authorization and Notification page**. If you have questions, call 800-701-9054 (DSNP), 877-842-3210 (MA).

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