



The quarterly newsletter for Indiana health care professionals



Here's what's new

- UnitedHealthcare Community Plan of Indiana Hoosier Care Connect newsletter helps you do business with us
- The newsletter will be published quarterly. We'll cover a range of topics, including the benefits of digital tools, manual overviews, Indiana Department of Health guidance and more.

In this issue

Lead screening requirements	2
PATH review	2
Individual Health Record	3



Questions?

Review our [UnitedHealthcare Community Plan of Indiana homepage](#).

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IDOH guidance for lead screening requirements

On March 10, 2022, Governor Eric Holcomb signed into law a bill that requires health care professionals to confirm that children younger than age 7 have been tested for lead and, if not, to offer this testing to the parent or guardian of that child. The bill, House Enrolled Act (HEA) 1313, took effect Jan. 1, 2023. The law directs the Indiana Department of Health (IDOH) to “establish guidance and standards” regarding required screening and testing. To ensure consistency between HEA 1313 and the Medicaid Early and Periodic, Screening, Diagnostics, and Treatment (EPSDT) guidelines, IDOH requires you to follow these steps:



1

Children should receive a blood lead test at ages 12 and 24 months, or as close as possible to the patient’s appointment.

2

Any child between 24 and 72 months with no record of a previous blood lead test must have one performed as soon as possible.

If you can verify through the Children’s Health and Immunization Registry Program (CHIRP), or the records from another health care professional, that the patient’s blood was tested for lead at the required interval(s), they are not obligated to repeat the procedure. If a parent or guardian refuses to allow their child to be tested, you are encouraged to document the refusal in writing and have the parent or guardian sign a [refusal attestation](#). If you would like education on conducting in-office blood lead testing or would like IDOH support in obtaining capillary testing supplies or lab support, please call the Lead and Healthy Homes Division at **317-233-1296**.



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PATH

Our **PATH program** helps you identify health care opportunities and find tools and resources, such as checklists, courses and reference guides. It also provides information specific to UnitedHealthcare members who are due or overdue for specific services.




The **reference guide** on the PATH website can help you understand the specifications for many of the quality measurement programs and tools used to address care opportunities, as well as how to report data and what billing codes to use. For additional PATH resources, please visit our **PATH program page**, then select Medicaid PATH Resources.



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The Individual Health Record

The Individual Health Record (IHR) is a technology platform that provides a robust digital record of a person's UnitedHealthcare health care history. IHR takes cross-system data and transforms it into a clear summary of each person's health history and current health status.

 Information	 Care	 Coordination
<p>Delivers patient information across all patient encounters in the health care delivery system.</p> <ul style="list-style-type: none">• Includes diverse data, such as inpatient, outpatient, ambulatory, in-network, out-of-network and reported sources, combined into a single record• Gives you access to current and historical diagnoses, visits, medications and tests from physicians outside your practice	<p>Provides a broader view of your patients' overall health care experience. It benefits care teams in several important ways:</p> <ul style="list-style-type: none">• Makes the most of the patient's visit, potentially closing gaps in care• Identifies potential admission/readmission risks early, so you can take preventive measures	<p>Reduces unnecessary or duplicated tests and appointments as all clinical teams work from the same patient information.</p> <ul style="list-style-type: none">• Helps lighten your administrative burden by automating the movement of data• Uses near real-time data to help decrease possible test duplication and increase the ability to monitor items, such as medication• Gives a broader understanding of your patients' overall health care

How do I request access to IHR?

- Go to UHCprovider.com/newuser
- Contact UnitedHealthcare Web Support at providertechsupport@uhc.com
- Call **866-842-3278**, option 1, 8 a.m.–8 p.m. ET, Monday–Friday



Whom can I reach out to for questions about IHR?

Call the dedicated service team at **888-761-0346**, 8 a.m.–8 p.m. ET, Monday–Friday. They'll research the issue and validate the information.

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