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DEPARTMENT FOR MEDICAID SERVICES

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Electronic Notice of Pregnancy (eNOP)

FAQ

Overview

What is the Electronic Notice of Pregnancy (eNOP)?

The Electronic Notice of Pregnancy (eNOP) is a digital version of the Notice of Pregnancy form that allows providers to submit pregnancy notifications electronically to the appropriate Managed Care Organization (MCO) and the Department for Medicaid Services (DMS).

What is the purpose of the eNOP form?

The eNOP form is used to notify healthcare providers and Managed Care Organizations (MCO) of pregnant members, improving outcomes and optimizing Medicaid benefits.

Why is DMS piloting the eNOP?

DMS is conducting a 6-month pilot to streamline the NOP submission process, reduce administrative burden, and improve efficiency for providers. The pilot also supports earlier identification of pregnancies, including high-risk pregnancies.

How long is the pilot?

The eNOP pilot will run for six months.

Is participation required?

No. Participation in the eNOP pilot is voluntary.

What health information is collected on the eNOP?

The form collects important health information about the members' conditions and medical history, which helps identify high-risk pregnancies and provides timely care management.

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Benefits for Providers

How does eNOP improve efficiency?

The electronic format reduces paperwork and streamlines submission through structured, required fields, while also reducing the risk of errors caused by illegible handwritten documents.

How does the eNOP improve accuracy?

Required fields and standardized data entry help reduce missing or incomplete information compared to handwritten forms.

How does eNOP support early identification of high-risk pregnancies?

Electronic submission enables faster and more consistent notification, allowing care coordination and outreach to begin earlier.

How can providers influence improvements?

Provider feedback collected during the pilot will be used to refine the form and process before any statewide implementation.

eNOP Form Options

What formats are available?

Two eNOP formats are available during the pilot:

- **Microsoft Form** – Designed for quick, efficient electronic submission directly to the designated MCO and DMS
- **Fillable PDF** – An electronic alternative for practices that prefer a document-based format

Which format should my practice use?

Practices may choose the format that best fits their workflow and technical preferences.

Are handwritten NOP forms still accepted?

Yes, providers not participating in the pilot may still use the handwritten NOP form.

However, providers participating in the current eNOP pilot program are required to use their chosen eNOP method (fillable pdf or MS Forms) through the end date of pilot April 30, 2026

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Submission and Workflow

How do I submit the eNOP

If utilizing the PDF Fillable eNOP - Once the form is completed, please submit the form to the member's assigned Medicaid Managed Care Organization (MCO) using the MCO contact information provided on the eNOP form. If the member is not assigned to an MCO, please submit this form to the Department for Medicaid Services using the contact information for Traditional Medicaid. The completed form may also be submitted through the members' MCO Provider Portal.

If utilizing the Microsoft forms eNOP - the completed form is submitted directly to DMS and the assigned MCO through the portal itself.

Can providers obtain a copy of their Microsoft eNOP submission?

Yes. The final question on the Microsoft eNOP form allows providers to enter an email address to receive a PDF copy of the completed submission, which will be sent directly to the email provided.

At what point in time is the eNOP form to be completed?

The completed form must be submitted within 15 days of the service date to ensure timely notifications.

How long does it take to complete?

The average completion time is less than 5 minutes. The form is designed to be completed quickly, with required fields clearly identified.

Can submitted information be corrected or updated?

If corrections or updates are needed, providers should follow guidance from DMS or the applicable MCO.

Technical Support

What technology is needed to complete the eNOP?

- Internet access for the Microsoft Form
- Software capable of opening and completing a fillable PDF

Is a Microsoft account required?

No, a Microsoft account is not required.

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Feedback and Next Steps

How can providers submit feedback?

Providers and MCOs have the opportunity anytime throughout the pilot period to submit feedback within the MS Form submission process as well as utilizing the feedback link provided on the Fillable PDF eNOP.

Additionally, providers and MCOs will complete surveys at both the midpoint and conclusion of the eNOP pilot to collect feedback used to evaluate the effectiveness of the new submission formats and to inform process improvements based on participating providers' and MCOs' experiences.

What happens after the pilot ends?

DMS will evaluate pilot results and provide feedback to determine next steps.

Will eNOP be implemented statewide?

A decision regarding statewide implementation will be made following the pilot evaluation.

Will training be provided if eNOP becomes permanent?

If implemented statewide, DMS will provide additional guidance and resources as needed.