

Therapy Services in Federally Qualified Health Centers, Rural Health Clinics and American Indian Clinics

Note:

This update is specific to claims submitted to and processed by LDH FFS Medicaid. UnitedHealthcare Community Plan already accepts Physical, Speech & Occupational Therapy providers and services within Federally Qualified Health Center, Rural Health Center, and American Indian Clinic claims.

Individual speech therapists, physical therapists and occupational therapists may enroll in Fee-for-Service (FFS) Medicaid as individual providers to deliver services to Medicaid enrollees.

In Federally Qualified Health Centers (FQHC), Rural Health Clinics (RHC), and American Indian Clinics these therapy services are considered "other ambulatory services" and are governed by Medicaid policies and procedures in the Professional Services provider manual located at Medicaid | Department of Health | State of Louisiana | <a href="(lamedicaid.com)). Reimbursement of these services is at the all-inclusive rate on file for the provider on the service date.

When billing therapy services in these settings, providers must submit the claim as indicated below:

- The header line must be the T1015 procedure code for the encounter.
- The detailed lines must contain the specific CPT codes for each service provided on the service date.

Note: Detailed lines are billed according to the specific policy manuals located at Medicaid | Department of Health | State of Louisiana | (lamedicaid.com).

- Only one encounter will be reimbursed for therapy provided on a single date of service for the same provider. If multiple therapies are provided, all must be billed on the same claim.
- The billing provider on the claim will be the provider type 72, 79, 87, or 95.
- The rendering/servicing provider will be the physical therapist (PT 35), occupational therapist (PT 37) or speech therapist (PT 39).
- The multiple encounters policy outlined in the FQHC provider manual applies to the billing of therapy services.

UnitedHealthcare Community Plan (UHCCP) will make system updates and recycle any claims that were paid incorrectly according to this change within 60 days of this notice.

UHCCP will also notify providers of their process and timeline for implementing the changes, as well as their plan to recycle impacted claims.

LDH has published Informational Bulletin 24-09 for your reference IB24-09.pdf (la.gov).

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.