



## ***Electronic Visit Verification for Home Health Services***

Electronic Visit Verification (EVV) is currently required for a sub-set of home health services. Per the Louisiana Department of Health (LDH) [Informational Bulletin 23-14](#), EVV requirements will extend to all home health services effective January 1, 2024.

Home Health providers should use the EVV system designed by LDH and the Louisiana Service Reporting System (LaSRS), to electronically report begin and end times for home health services. Providers will have access to this system at no cost and should schedule training for the EVV system by calling LDH's EVV contractor, Statistical Resources Incorporated (SRI) at 225-767-0501 beginning October 2, 2023.

Home Health providers that would like to continue to use their current EVV vendor may do so by completing the [Attestation-for-Providers-Utilizing-Their-Own-EVV-System1.27.23.pdf \(la.gov\)](#). If a home health provider fails to use LDH's EVV system or complete the attestation, claims may be denied reimbursement for services.

LDH has published Informational Bulletin 23-14 for your reference [IB23-14.pdf \(la.gov\)](#). Questions or concerns regarding the EVV system can be addressed by contacting SRI at 1-225-767-0501.