



Place of Service Code 27: Outreach Site/Street for Federally Qualified Health Centers and Rural Health Clinics

The Louisiana Department of Health has authorized the use of Place of Service (POS) code 27 effective November 6, 2024. This code, introduced by CMS on October 1, 2023, is for services provided in non-permanent locations like streets or public areas. It allows health professionals to offer preventive, screening, diagnostic, and treatment services in these settings.

Health Resources and Services Administration (HRSA) guidelines state that health centers can provide services outside their main locations, such as in homeless encampments, parks, and under bridges. These services are considered part of the health center's project if they are documented on Form 5A, delivered by health center providers, and recorded in patient records.

Federally Qualified Health Center (FQHC), Rural Health Clinic (RHC) and American Indian Clinic (AIC) providers can use POS 27 following [Informational Bulletin 24-44](#) and HRSA guidance. They must confirm their eligibility with HRSA and ensure proper documentation. UHC will update claims processing systems within 30 days of this update.

LDH has published Informational Bulletin 25-3 for your reference [IB25-03_revised_07.24.25.pdf](#).

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.