



## **Important Information Regarding UnitedHealthcare Transition**

UnitedHealthcare Community Plan of Louisiana (UHC) is sharing [IB 26-03: Important Information Regarding UnitedHealthcare Transition](#) on behalf of the Louisiana Department of Health (LDH). UHC will end its participation in the Louisiana Medicaid program on March 31, 2026.

To ensure continuity of care and minimize administrative burden, LDH is providing a special enrollment period for current UHC members from January 15 to February 15, 2026, allowing them to select a new managed care organization (MCO) effective April 1, 2026. Members who do not select a plan will be automatically assigned to another MCO, with efforts to keep families together and maintain provider relationships.

### Enrollment options:

- By phone: 1-855-229-6848 (Monday–Friday, 8 a.m.–5 p.m.)
- Online: Visit [Healthy Louisiana](#)
- Mobile app: Download the Healthy Louisiana app on Google Play or the App Store.

Additional details can be found at [Changes to Medicaid Health Plans in 2026 | Louisiana Department of Health](#).

LDH has published Informational Bulletin 26-03 for your reference [IB26-03.pdf](#) .

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.