



School-Based Medicaid Program – Guidance to Resolve 047 Claims Denials (specific to FFS Medicaid claims processed by Gainwell)

United Healthcare Community Plan of Louisiana (UHC) is sharing [IB 26-05: School-Based Medicaid Program \(SBMP\) – Guidance to Resolve 047 Claims Denials](#) on behalf of the Louisiana Department of Health (LDH). Louisiana Medicaid has provided the following guidance to Local Education Agency (LEA) providers to help resolve 047 claim denials defined as invalid or missing ordering provider on SBMP claims.

Common Reasons for 047 Claim Denials:

047 claim denials may occur for one or more of the following reasons:

- The OPR National Provider Identifier (NPI) is missing or incorrect.
- The OPR NPI was not active or eligible on the date of service (DOS).
- The OPR provider is not authorized to order, prescribe, or refer services.
- The OPR NPI is linked to multiple Louisiana Medicaid provider numbers and requires submission of an NPI tiebreaker taxonomy.

See “NPI Tiebreaker Taxonomy Requirements” below.

A list of procedure codes excluded from the OPR requirement can be found in [Informational Bulletin 24-47](#).

Federal regulations require states to enroll all Medicaid providers who order, prescribe, or refer services for Medicaid beneficiaries, even if those providers do not submit claims directly. Licensed professionals employed by or contracted with LEAs who serve Medicaid beneficiaries and are not enrolled in fee-for-service Medicaid must enroll as provider type PO–OPR to ensure reimbursement. This requirement now includes audiologists and occupational therapists. Providers may access the OPR Enrollment Packet through the Louisiana Medicaid at [PTPO OPR.pdf](#). All licensed professionals may practice only within the scope permitted by their license and in accordance with applicable terms and conditions.

When a single NPI is associated with more than one Louisiana Medicaid provider number, an NPI tiebreaker taxonomy is required to identify the correct enrollment. For example, EarlySteps providers enrolled as PT 29 and PT PO (OPR) must submit taxonomy 251300000X when acting as the ordering, prescribing, or referring provider on SBMP claims. A separate taxonomy must be obtained and submitted for each Louisiana Medicaid

provider's number. The required taxonomy code for SBMP claims is 251300000X. Additional taxonomy codes may be found within the Health Care Provider Taxonomy Code Set found at <https://taxonomy.nucc.org>.

Once the appropriate taxonomy has been obtained for each provider number, providers must complete the [SBMP – NPI Tiebreaker Form](#) and submit it by fax to (225) 216-6392 or by email to louisianaprovenroll@gainwelltechnologies.com. Claims will continue to deny with error code 047 if the submitted taxonomy does not match the information on file.

Certain SBMP services may be submitted without an OPR provider NPI. Providers should refer to [Informational Bulletin 24-47](#) for a list of applicable procedure codes.

For assistance with fee-for-service enrollment status, contact Gainwell Technologies at (833) 641-2140 or by email at louisianaprovenroll@gainwelltechnologies.com.

General questions related to billing should be directed to Gainwell Technologies Provider Relations at (800) 473-2783 or (225) 924-5040 and by email at providerrelations@la.gov.

LDH has published Informational Bulletin 26-05 for your reference [IB26-05.pdf](#).