



Magellan Transition

Effective October 28, 2023, Louisiana Medicaid will transition to Magellan Medicaid Administration (MMA) to manage all pharmacy benefits. Please see the bulleted information below for details regarding the transition.

- Optum Rx will continue to process prescriptions thru October 27,2023.

Code	Prior to 10/27/2023 (OptumRx)	Beginning 10/28/2023 (Magellan)
BIN (Bank Identification Number)	61094	025986
PCN (Processor Control Number)	9999	1214172240
PCN (Processor Control Number)	ACULA	LAMCOPBM

- Effective December 1,2023, Continuous glucose monitors and other diabetic supplies will be processed only as a pharmacy benefit, not DME.
 - LDH Informational Bulleting 23-11 outlines this change
 - [IB23-11.pdf \(la.gov\)](#)
 - Preferred products and prior authorization criteria for continuous glucose monitors is posted on the Single Preferred Drug List (PDL) [PDL.pdf \(la.gov\)](#).
 - Diabetic test strips and lancets will continue to be subject to the current quantity limits: [Diabetes.Strips.Lancets.Quantity.Limit.11192020.pdf](#).
- Magellan’s Pharmacy Help Desk will be available, starting 10/28/2023, 24 hours a day, 7 days a week. For all pharmacy related questions, you can contact Magellan at:
 - Pharmacy Help Desk/ Pharmacy Prior Authorizations
 - Phone Number: 1-800-424-1664
 - Fax Number: 1-800-424-7402
 - [Home - Louisiana Department of Health \(lamcopbmpharmacy.com\)](#)

Questions or concerns regarding this document can be addressed by contacting UnitedHealthcare Community Plan at 1-866-675-1607.