



Temporary Issue with UHC TPL Email Address

As part of the implementation of Act 293, UnitedHealthcare established the following email address for submitting Third Party Liability (TPL) updates for our members: UHC_LA_TPL_Assist@uhc.com.

We recently experienced an issue with this email address, and while the full impact is still being assessed, remediation efforts have been completed. The email address is expected to be fully functional by late afternoon on Tuesday, August 5th.

To ensure your request is received without issue, we kindly ask that you resend any emails on Tuesday evening or early Wednesday morning.

We apologize for the inconvenience.

For questions or concerns regarding any bulletin, contact UnitedHealthcare Community Plan at 1-866-675-1607.