

Prior authorization requirements for Massachusetts Senior Care Options

Effective January 1, 2024

General information

This list contains prior authorization requirements for participating UnitedHealthcare Community Plan of Massachusetts Senior Care Options health care professionals providing inpatient and outpatient services. Please submit your request in 1 of the following ways:

- **Online:** Use the Prior Authorization and Notification tool on UnitedHealthcare Provider Portal. To get started, go to UHCprovider.com and click Sign In in the top-right corner to log in using your One Healthcare ID and password. Then, select the Prior Authorization and Notification tab on your dashboard. If you don't have a One Healthcare ID, visit UHCprovider.com/access.
- **Phone: 888-867-5511**
- **Fax: 888-840-6450.** Use the [Prior Authorization Paper Fax Form](#).

Prior authorization is not required for emergency or urgent care. Out-of-network physicians, facilities and other health care professionals must request prior authorization for all procedures and services.

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
Behavioral health services	Behavioral health services through a designated behavioral health network	For prior authorization, please call Optum Behavioral Health at 800-632-2206 .			
Bone growth stimulator Electronic stimulation or ultrasound to heal fractures	Prior authorization is required.	20974	20975	20979	
BRCA genetic testing	Prior authorization is required.	81163	81164		
Breast reconstruction (non-mastectomy) Reconstruction of the breast except when following mastectomy	Prior authorization is required.	19316	19318	19325	19328
		19330	19340	19342	19350
		19355	19357	19361	19364
		19367	19368	19369	19370
		19371	19380	19396	L8600
Cardiovascular	Prior authorization is required.			Cardiology	
		93653	93656	33285	E0616
				Vascular	
		37220	37221	37224	37225
		37226	37227	37228	37229
		37230	37231		
		Prior authorization is required for the following diagnosis codes:			
		E08.52	E09.52	E10.52	E11.52
		E13.52	I70.221	I70.222	I70.223
		I70.228	I70.229	I70.231	I70.232
		I70.233	I70.234	I70.235	I70.238
		I70.239	I70.241	I70.242	I70.243

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization		
Cardiovascular (cont.)	I70.244	I70.245	I70.248	I70.249
	I70.25	I70.261	I70.262	I70.263
	I70.268	I70.269	I70.321	I70.322
	I70.323	I70.329	I70.331	I70.332
	I70.333	I70.334	I70.335	I70.338
	I70.339	I70.341	I70.342	I70.343
	I70.344	I70.345	I70.348	I70.349
	I70.35	I70.361	I70.362	I70.363
	I70.369	I70.421	I70.422	I70.423
	I70.428	I70.429	I70.431	I70.432
	I70.433	I70.434	I70.435	I70.438
	I70.439	I70.441	I70.442	I70.443
	I70.444	I70.445	I70.448	I70.449
	I70.461	I70.462	I70.463	I70.468
	I70.469	I70.521	I70.522	I70.523
	I70.528	I70.529	I70.531	I70.532
	I70.533	I70.534	I70.535	I70.538
	I70.539	I70.541	I70.542	I70.543
	I70.544	I70.545	I70.548	I70.549
	I70.561	I70.562	I70.563	I70.568
	I70.569	I70.621	I70.622	I70.623
	I70.628	I70.629	I70.631	I70.632
	I70.633	I70.634	I70.635	I70.638
	I70.639	I70.641	I70.642	I70.643
	I70.644	I70.645	I70.648	I70.649
	I70.661	I70.662	I70.663	I70.668
	I70.669	I70.721	I70.722	I70.723
	I70.728	I70.729	I70.731	I70.732
	I70.733	I70.734	I70.735	I70.738
	I70.739	I70.741	I70.742	I70.743
	I70.744	I70.745	I70.748	I70.749
	I70.761	I70.762	I70.763	I70.768
	I70.769	I72.3	I72.4	I72.8
	I72.9	I77.2	I77.70	I77.72
	I77.77	I77.79	I74.3	I74.4
	I74.5	I74.8	I74.9	I75.021
	I75.022	I75.023	I75.029	I75.89
	T82.818A	T82.868A	S81.801A	S81.802A
	S81.809A	S91.301A	S91.302A	S91.309A
	M86.051	M86.052	M86.059	M86.061
	M86.062	M86.069	M86.071	M86.072
	M86.079	M86.08	M86.09	M86.1
	M86.10	M86.151	M86.152	M86.159
	M86.161	M86.162	M86.169	M86.171
	M86.172	M86.179	M86.18	M86.19
M86.20	M86.251	M86.252	M86.259	

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
Cardiovascular (cont.)		M86.261	M86.262	M86.269	M86.271
		M86.272	M86.279	M86.28	M86.29
		M86.30	M86.351	M86.352	M86.359
		M86.361	M86.362	M86.369	M86.371
		M86.372	M86.379	M86.38	M86.39
		M86.40	M86.451	M86.452	M86.459
		M86.461	M86.462	M86.469	M86.471
		M86.472	M86.479	M86.48	M86.49
		M86.50	M86.551	M86.552	M86.559
		M86.561	M86.562	M86.571	M86.572
		M86.579	M86.58	M86.59	M86.60
		M86.651	M86.652	M86.659	M86.661
		M86.662	M86.669	M86.671	M86.672
		M86.679	M86.68	M86.69	M86.8X0
		M86.8X5	M86.8X6	M86.8X7	M86.8X8
		M86.8X9	M86.9	I96	L03.115
		L03.116	Q27.30	Q27.32	Q27.39
		Q27.8	Q27.9	Q87.2	S35.511A
		S35.512A	T82.312A	T82.318A	T82.319A
		T82.338A	T82.392A	T82.398A	T82.399A
	T82.898A	I73.00	I73.01	I73.1	
	I73.81				
Cochlear and other auditory implants A medical device within the inner ear with an external portion that helps persons with profound sensorineural deafness achieve conversational speech	Prior authorization is required.	69714 L8690	69930 L8691	L8614 L8692	L8619
Continuous Glucose Monitor	Prior authorization is required.	A4226 A9277 E2103	A4238 A9278	A4239 E0787	A9276 E2102
Cosmetic and reconstructive Cosmetic procedures that change or improve physical appearance without significantly improving or restoring physiological function Reconstructive procedures that treat a medical condition or improve or restore physiologic function	Prior authorization is required.	11920 11954 15823 15834 15839 17999 21179 21183 21256 21267 21299 28344 30560 31297	11950 15820 15830 15835 15877 19300 21180 21184 21260 21268 21740 30120 30620 31298	11951 15821 15832 15837 15878 21172 21181 21230 21261 21270 21742 30540 31295 67900	11952 15822 15833 15838 15879 21175 21182 21235 21263 21275 21743 30545 31296 67901

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization				
Cosmetic and reconstructive (cont.)		67902	67903	67904	67906	
		67908	67909	67912	67961	
Durable medical equipment (DME)	Prior authorization is required.	Prior authorization is required regardless of billed amount:				
	Prosthetics are not DME – see orthotics and prosthetics.	E0466	E1230	E1239	E2510	
		E2609	E2617	E8000	E8001	
		E8002	K0812	K0813	K0814	
		K0815	K0816	K0820	K0828	
		K0829	K0830	K0831	K0835	
		K0837	K0838	K0839	K0841	
		K0842	K0843	K0857	K0859	
		K0869	K0870	K0871	K0877	
		K0878	K0879	K0880	K0884	
		K0885	K0886	K0890	K0891	
		K0898	K0899			
			Prior authorization is required only for a retail purchase or cumulative rental cost of more than \$1,000.			
			A9280	E0170	E0193	E0194
		E0203	E0220	E0221	E0230	
		E0231	E0232	E0238	E0244	
		E0246	E0270	E0273	E0274	
		E0277	E0300	E0302	E0304	
		E0315	E0316	E0328	E0329	
		E0350	E0373	E0459	E0462	
		E0465	E0481	E0483	E0571	
		E0603	E0617	E0618	E0625	
		E0635	E0636	E0637	E0638	
		E0640	E0641	E0642	E0692	
		E0693	E0694	E0700	E0710	
		E0740	E0746	E0761	E0764	
		E0766	E0770	E0782	E0783	
		E0784	E0785	E0786	E0830	
		E0936	E0970	E0983	E0984	
		E0986	E0988	E1002	E1003	
		E1004	E1005	E1006	E1007	
		E1008	E1009	E1010	E1011	
		E1017	E1018	E1020	E1029	
		E1030	E1035	E1036	E1037	
		E1050	E1070	E1084	E1085	
		E1086	E1087	E1089	E1100	
		E1110	E1161	E1170	E1171	
	E1172	E1180	E1190	E1195		
	E1200	E1222	E1224	E1227		
	E1228	E1229	E1231	E1232		
	E1233	E1234	E1235	E1236		
	E1237	E1238	E1250	E1270		

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
Durable medical equipment (DME) (cont.)		E1280	E1285	E1290	E1295
		E1296	E1297	E1298	E1300
		E1310	E1399	E1500	E1510
		E1520	E1530	E1540	E1550
		E1560	E1575	E1580	E1590
		E1592	E1594	E1600	E1615
		E1620	E1625	E1630	E1632
		E1634	E1635	E1636	E1637
		E1639	E1699	E1812	E2300
		E2310	E2311	E2321	K0020
		K0037	K0039	K0044	K0046
		K0047	K0050	K0051	K0056
		K0065	K0072	K0073	K0098
		K0105	K0108	K0455	K0609
		K0730	K0734	K0735	K0736
		K0737	K0743	K0744	K0745
		K0746	K0800	K0801	K0802
		K0806	K0808	K0821	K0822
		K0823	K0824	K0825	K0826
		K0827	K0836	K0840	K0848
		K0849	K0850	K0851	K0852
		K0853	K0854	K0855	K0856
		K0858	K0860	K0861	K0862
	K0863	K0864	L0462	L0464	
	L1000	L1005	L2136	L5400	
	L5420	L5535	L5585	L6380	
	L6382	L6384			
Enteral services In-home nutritional therapy, either enteral or through a gastrostomy tube	Prior authorization is required.	B4100	B4102	B4103	B4104
		B4149	B4150	B4152	B4153
		B4155	B4158	B4159	B4160
		B4161			
Experimental or investigational (and/or linked services)	Prior authorization is required.	64722	64744	66180	95965
		95966	0200T	0201T	
Femoroacetabular impingement syndrome (FAI)	Prior authorization is required.	29914	29915	29916	
Gender dysphoria treatment	Prior authorization is required.	55970	55980		
		These surgical codes with the following diagnosis (DX) codes:			
		F64.0	F64.1	F64.2	F64.8
		F64.9	Z87.890		
		14000	14001	14041	15734
		15738	15750	15757	15758
		15775	15776	15780	15781

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
Gender dysphoria treatment (cont.)		15782	15783	15788	15789
		15792	15793	19303	21899
		31599	31899	53410	53420
		53425	53430	54125	54400
		54401	54405	54408	54520
		54660	54690	55175	55180
		55866	56625	56800	56805
		57106	57110	57291	57292
		57295	57296	57335	57426
		58661	58720	58940	64856
	64892	64896	92507	92508	
Hearing aids and devices	Prior authorization is required for replacements when billed with modifier radionavigation aids.	V5030	V5040	V5050	V5060
		V5070	V5080	V5100	V5130
		V5140	V5150	V5171	V5172
		V5181	V5190	V5211	V5212
		V5213	V5214	V5215	V5221
		V5230	V5243	V5245	V5246
		V5247	V5249	V5251	V5252
		V5253	V5254	V5255	V5256
		V5257	V5258	V5259	V5260
		V5261	V5262	V5263	V5298
Home health care	Prior authorization is required only in outpatient settings, to include member's home.	99503	G0151	G0152	G0153
		G0155	G0156	G0157	G0158
		G0159	G0299	G0300	G0493
		G0494	G0495	G0496	S9122
		S9123	S9124	S9127	S9128
		S9129	S9131	S9474	
Hysterectomy – inpatient only Vaginal hysterectomies	Prior authorization is required.	58260	58262	58263	58267
		58270	58290	58291	58292
		58294			
Hysterectomy – inpatient and outpatient procedures Abdominal and laparoscopic surgeries	Prior authorization is required.	58150	58152	58180	58541
		58542	58543	58544	58550
		58552	58553	58554	58570
		58571	58572	58573	
Injectable medications	Prior authorization is required.	Adakveo®			
		J0791			
		Apretude™			
		J0739			
		Crysvita®			
		J0584			
Cutaquig®					
		J1551			

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization
Injectable medications (cont.)		Elevidys™ J1413
		Entyvio™ J3380
		Evkeeza™ J1305
		Givlaari® J0223
		Hemgenix® J1411
		Leqembi® J0174
		Leqvio® J1306
		Luxturna™ J3398
		IVIG 90284
		Ocrevus™ J2350
		Onpattro™ J0222
		Orencia™ J0129
		Oxlumo™ J0224
		Panzyga® J1576
		Qalsody™ J1304
		Radicava® J1301
		Reblozyl® J0896
		Ryplazim™ J2998
		Rystiggo® J9333
		Soliris® J1300
		Spevigo® J1747
		Spinraza™

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
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Injectable medications (cont.)		J2326			
		Syfovre®			
		J2781			
		Tepezza®			
		J3241			
		Ultomiris™			
		J1303			
		Unclassified and temporary codes			
		C9086*	C9149*	C9151*	C99157*
		C9161*	C9399*	J3490*	J3590*
		Uplizna®			
		J1823			
		Vyepti®			
		J3032			
		Vyjuvek®			
	J3401				
	Vyvgart™				
	J9332				
	Vyvgart Hytrulo™				
	J9334				
	Zolgensma®				
	J3399				

*For unclassified and temporary codes C9086, C9149, C9151, C9157, C9161, C9399, J3490 and J3590, notification/prior authorization is only required for Amvuttra™, Eylea HD, Nulibry™, Saphnelo™, Tzield

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Inpatient admissions	Prior authorization is required for acute inpatient, acute inpatient rehabilitation (AIR), long-term acute care (LTAC) and skilled nursing facilities (SNF).				
Joint replacement Joint, total hip and knee replacement Procedures	Prior authorization is required.	23470	23472	24360	24361
		24362	24363	27120	27122
		27125	27130	27132	27134
		27137	27138	27412	27445
		27446	27447	27486	27487
		27488	29866	29867	29868
		29870	29873	29874	29875
		29876	29877	29879	29880
		29881	29882	29883	29884
		29885	29886	29887	29888

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
Long-term services and support for home- and community-based services	Prior authorization is required through the member's case manager during the process of care planning assessment and determination of needs.	29889	J7330	For additional information, please call UnitedHealthcare Community Plan Senior Care Options at 888-867-5511 .	
Non-emergent air transport	Prior authorization is required.	A0140 A0436	A0430	A0431	A0435
Orthognathic surgery Treatment of maxillofacial/jaw functional impairment	Prior authorization is required.	21120 21125 21143 21150 21159 21194 21199 21240 21246 21255	21121 21127 21145 21151 21160 21195 21206 21242 21247	21122 21141 21146 21154 21188 21196 21210 21244 21248	21123 21142 21147 21155 21193 21198 21215 21245 21249
Orthotics	Prior authorization is required only for orthotics codes listed with a retail purchase or cumulative rental cost of more than \$1,000.	L0112 L0200 L0468 L0486 L0629 L0636 L0810 L0999 L1310 L1680 L1720 L1844 L2005 L2034 L2040 L2080 L2320 L2526 L2861 L3203 L3208 L3213 L3217 L3250 L3254 L3320	L0140 L0220 L0480 L0622 L0631 L0638 L0820 L1001 L1499 L1685 L1730 L1904 L2010 L2036 L2050 L2090 L2387 L2627 L3160 L3204 L3209 L3214 L3219 L3251 L3255 L3485	L0150 L0452 L0482 L0623 L0632 L0700 L0830 L1200 L1630 L1700 L1755 L1920 L2020 L2037 L2060 L2126 L2520 L2628 L3201 L3206 L3211 L3215 L3221 L3252 L3257 L3649	L0170 L0466 L0484 L0624 L0634 L0710 L0859 L1300 L1640 L1710 L1834 L2000 L2030 L2038 L2070 L2232 L2525 L2800 L3202 L3207 L3212 L3216 L3222 L3253 L3265 L3674

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
		L3720	L3764	L3765	L3766
		L3891	L3900	L3901	L3904
		L3921	L3956	L3961	L3967
		L3971	L3973	L3975	L3976
		L3977	L3978	L4000	L4030
		L4040	L4045	L4050	L4055
		L4631			
Potentially unproven services (and/or linked services)	Prior authorization is required.	28890 C2624	33289	36514	64405
Private duty nursing	Prior authorization is required.	T1000	T1002	T1003	
Prostate procedures	Prior authorization is required	53850			
Prosthetics	Prior authorization is required only for Prosthetic codes listed with a retail purchase or cumulative rental cost of more than \$1,000.	L5010	L5020	L5050	L5060
		L5100	L5105	L5150	L5160
		L5200	L5210	L5220	L5230
		L5250	L5270	L5280	L5301
		L5312	L5321	L5331	L5341
		L5500	L5505	L5510	L5520
		L5530	L5540	L5560	L5570
		L5580	L5590	L5595	L5600
		L5610	L5611	L5613	L5614
		L5616	L5639	L5643	L5649
		L5651	L5681	L5683	L5700
		L5701	L5702	L5703	L5707
		L5724	L5726	L5728	L5780
		L5781	L5782	L5795	L5814
		L5818	L5822	L5824	L5826
		L5828	L5830	L5840	L5845
		L5848	L5856	L5857	L5858
		L5930	L5960	L5961	L5966
		L5968	L5973	L5979	L5980
		L5981	L5987	L5988	L5990
		L6000	L6010	L6020	L6026
		L6050	L6055	L6100	L6110
		L6120	L6130	L6200	L6205
		L6250	L6300	L6310	L6320
		L6350	L6360	L6370	L6400
		L6450	L6500	L6550	L6570
		L6580	L6582	L6584	L6586
		L6588	L6590	L6621	L6624
		L6638	L6646	L6648	L6693

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
Prosthetics (cont.)		L6696	L6697	L6707	L6709
		L6712	L6713	L6714	L6715
		L6721	L6722	L6880	L6881
		L6882	L6883	L6884	L6885
		L6895	L6900	L6905	L6910
		L6920	L6925	L6930	L6935
		L6940	L6945	L6950	L6955
		L6960	L6965	L6970	L6975
		L7007	L7008	L7009	L7040
		L7045	L7170	L7180	L7181
		L7185	L7186	L7190	L7191
		L7499	L8035	L8039	L8041
		L8042	L8043	L8044	L8049
		L8499	L8505	L8604	L8609
		L8629	L8699		
Radiology	<p>Prior authorization is required for participating physicians who request these advanced outpatient imaging procedures:</p> <ul style="list-style-type: none"> • Certain CT, MRI, MRA and PET scans • Nuclear medicine and nuclear cardiology procedures 	<p>Health care professionals ordering an advanced outpatient imaging procedure are responsible for providing notification prior to scheduling the procedure.</p> <p>For prior authorization, please submit requests online by using the Prior Authorization and Notification tool on the UnitedHealthcare Provider Portal. Go to UHCprovider.com and click Sign In in the top-right corner. Then, select the Prior Authorization and Notification tab on your dashboard. Or, you can call 866-889-8054.</p> <p>For more details and the CPT codes that require notification/prior authorization, please visit Radiology Prior Authorization and Notification.</p>			
Rhinoplasty Treatment of nasal functional impairment and septal deviation	Prior authorization is required.	30400 30435 30465	30410 30450	30420 30460	30430 30462
Sleep apnea procedures and surgeries Maxillomandibular advancement and oral-pharyngeal tissue reduction for treating obstructive sleep apnea	Prior authorization is required.	21685 42299	41512	41599	42145
Spinal surgery	Prior authorization is required.	22100 22112 22210 22222 22548 22558 22610	22101 22114 22212 22224 22551 22590 22612	22102 22206 22214 22532 22554 22595 22630	22110 22207 22220 22533 22556 22600 22633

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization				
Spinal surgery (cont.)		22800	22802	22804	22808	
		22810	22812	22818	22819	
		22830	22849	22850	22852	
		22855	22856	22861	22867	
		22869	22899	63001	63003	
		63005	63011	63012	63015	
		63016	63017	63020	63030	
		63040	63042	63045	63046	
		63047	63050	63051	63055	
		63056	63064	63075	63077	
		63081	63085	63087	63090	
		63101	63102	63170	63172	
		63173	63185	63190	63191	
		63197	63200			
Stimulators Implantation of a device that sends electrical impulses	Prior authorization is required.		Bone growth stimulator			
		E0747	E0748	E0749	E0760	
			Neurostimulator			
		64555	63650	63655	63685	
		61885	64568	61850	61863	
		61864	61867	61868	61886	
	64590					
Transplants	Prior authorization is required.	For transplant and CAR T-cell therapy services, including Abecma® (Idecaptagene Cicleucel), Breyanzi® (Lisocaptagene), Carvykti™ (Ciltacaptagene Autoleucel), Kymriah™ (tisagenlecleucel), Tecartus™ (brexucaptagene autoleucel) and Yescarta™ (axicaptagene ciloleucel), please call the UnitedHealthcare Community and State Transplant Case Management team at 888-936-7246 or the notification number on the back of the member's health plan ID card.				
		32850	32851	32852	32853	
		32854	32855	32856	33930	
		33933	33935	33940	33944	
		33945	38208	38209	38210	
		38212	38213	38214	38215	
		38232*	38240	38241	38242	
		44132	44133	44135	44136	
		44137	44715	44720	44721	
		47133	47135	47140	47141	
		47142	47143	47144	47145	
		47146	47147	48551	48552	
		48554	50300	50320	50323	
		50325	50340	50360	50365	
		50370	50547	S2060	S2061	
			S2152			
			CAR-T cell therapy			
			0537T	0538T	0539T	0540T

Procedures and services	Additional information	CPT® or HCPCS codes and/or how to obtain prior authorization			
		C9098**	J9999**	Q2041	Q2042
		Q2053	Q2054	Q2055	
		*Code 38232 will only require prior authorization for an oncology diagnosis			
		**For temporary and unclassified code C9098 and J9999 prior authorization is only required for Carvykti™			
Vein procedures Removal and ablation of the main trunks and named branches of the saphenous veins for treating venous disease and varicose veins of the extremities	Prior authorization is required.	37700 37765 37799	37718 37766	37722 37780	37735 37785
Ventricular assist devices A mechanical pump that takes over the function of the damaged ventricle of the heart and restores normal blood flow	Prior authorization is required.	Please call the notification number on the back of the member's health plan ID card. Then, fax the form provided by the nurse to the Optum VAD Case Management team at 855-282-8929			
		33927 33976 33983	33928 33979	33929 33981	33975 33982