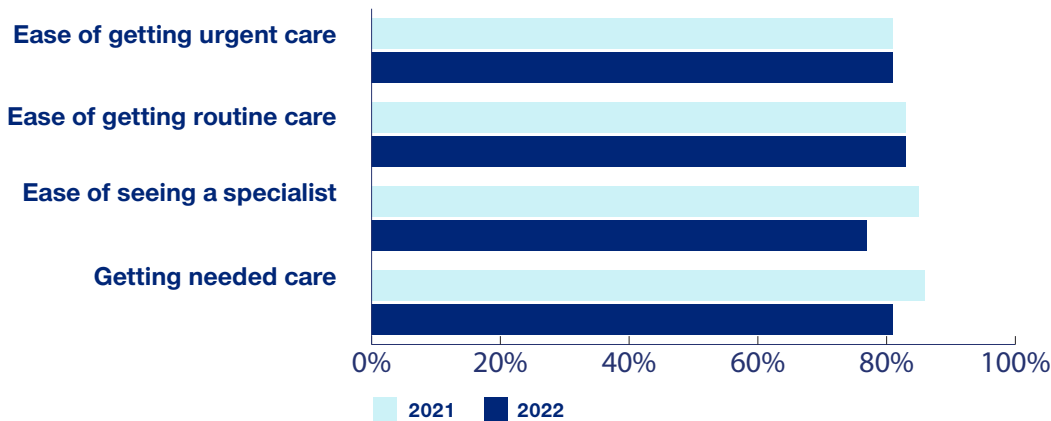


Provider newsletter

2022 (MY 2021) annual Consumer Assessment of Healthcare Providers and Systems (CAHPS®) adult and child results

Annually, our members are asked to complete a survey to determine their level of satisfaction with services received from care providers and UnitedHealthcare. The survey results offer an opportunity to identify the key drivers of success and areas for improvement to increase member satisfaction. The graphs below reflect our continuous effort for improvement in the service areas important to our members who are your patients. Thank you.

2022 annual Consumer Assessment of Healthcare Providers and Systems (CAHPS): Adult survey



2022 annual Consumer Assessment of Healthcare Providers and Systems (CAHPS): Child survey

