



We provide free services to help you communicate with our members.



We provide oral interpreter services Monday–Friday from 8 a.m.–8 p.m. ET. To arrange for interpreter services, call Provider Services at **1-866-815-5334** (TTY 711).



On-site interpreter service requests require a minimum 48-hour advance notification.



In-person or video Interpreting: call GLOBO Language Solutions at **314-259-1010** to schedule an appointment.



24-hour interpreting: call Language Access Multicultural People at **314-842-0062**, 8 a.m.–5 p.m. Central Time, Monday-Friday. An Answering Service is available after 5 p.m.

For additional resources, such as transportation, please refer to the:

UnitedHealthcare Care Provider Administrative Guide for Commercial, Medicare Advantage (including Dual Special Needs Plans), or **Community Plan Care Provider Manuals for Medicaid Plans by State**

The administrative guides and manuals are found on [UHCprovider.com](https://www.uhcprovider.com) under “Resources.”