



User Acceptance Testing Scripts

AuthentiCare® 3.0

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Welcome to AuthentiCare 3.0!

User Acceptance Testing (UAT) Scripts

The purpose of this document is to provide a clear overview of the of the specific script parameters and completion checklist for AuthentiCare 3.0.

Each section includes the parameters of the test scenario, preconditions for testing, the test data, and test steps, which includes Actions and Expected Results.

1.1 UAT Script #1: Device ID Self-Registration and First-Time Login

Test Scenario

Validate that a caregiver can successfully self-register a new Device ID and log into AuthentiCare 3.0 using the email-based one-time passcode (OTP) process.

Preconditions

- Tester has access to:
 - A mobile device (Android or iOS)
 - A valid worker profile in the UAT environment
- Worker profile includes:
 - A valid Worker ID
 - A valid password
 - A unique email address the tester can access
- The worker has not previously logged into AuthentiCare 3.0
- Tester has the UAT Mobile Setup Code
- AuthentiCare 3.0 is installed on the mobile device

Test Data

- Mobile Setup Code (UAT)
- Worker ID
- Worker password
- Email inbox accessible by tester

Test Steps and Expected Results

Step 1: Launch the Application

Action:

Open the AuthentiCare 3.0 mobile application on the device.

Expected Result:

The AuthentiCare 3.0 login screen is displayed, prompting for the Mobile Setup Code.

Step 2: Enter Mobile Setup Code

Action:

Enter the **Mobile Setup Code** provided for the **UAT environment**, then proceed.

Expected Result:

The application accepts the setup code and navigates to the Worker login screen.

Step 3: Enter Worker Credentials

Action:

Enter a valid **Worker ID** and **password**, then tap **Log In**.

Expected Result:

The system validates the credentials and detects that this is a **new Device ID**.

Step 4: New Device ID Detected Prompt

Action:

Review the system message displayed.

Expected Result:

A popup message appears stating:

“New Device ID detected. Please click ‘Continue’ to receive a PIN via email to continue using AuthentiCare.”

The popup includes two options:

- **Cancel**
- **Continue**

Step 5: Request One-Time Passcode

Action:

Tap Continue.

Expected Result:

The system initiates the Device ID registration process and sends an email containing a one-time passcode (OTP).

Step 6: Verify OTP Email

Action:

Access the worker's email inbox.

Expected Result:

An email is received with:

- Subject line: "Your AuthentiCare Mobile App Device ID reset request"
- Sender: DoNotReply@firstdata.com
- A six-digit passcode, displayed in red font
- Messaging indicating the code is valid for 30 minutes

Step 7: Enter One-Time Passcode

Action:

Return to the AuthentiCare 3.0 app and enter the six-digit passcode from the email.

Expected Result:

The system validates the passcode and writes the new Device ID to the worker's profile.

Step 8: Device ID Registration Confirmation

Action:

Observe the system behavior after submitting the passcode.

Expected Result:

- The worker is successfully logged into AuthentiCare 3.0
- A confirmation email is sent indicating the Device ID has been changed
- No additional login steps are required

Step 9: Validate Successful Login

Action:

Confirm the worker is fully logged into the application.

Expected Result:

- The AuthentiCare 3.0 home screen is displayed
- The worker can proceed with normal application usage
- Future logins do **not** require repeating the Device ID registration process on this device

Post-Conditions

- The new Device ID is stored in the worker's profile
- The worker can log out and log back in without additional verification
- Access to AuthentiCare 2.0 is revoked for this worker

Pass / Fail Criteria

Pass:

- Worker successfully completes Device ID self-registration
- Worker logs into AuthentiCare 3.0 without errors
- OTP email is received and validated correctly

Fail:

- OTP email is not received
- Passcode is rejected incorrectly
- Device ID is not registered
- Worker is unable to log in after completing the process

1.2 UAT Script #2: Partial Last Name Client Lookup

Test Scenario

Validate that caregivers can successfully locate clients using partial last name searches in AuthentiCare 3.0, and confirm that search behavior is limited to the beginning of the client's last name.

Preconditions

- Tester has access to:
 - A mobile device with AuthentiCare 3.0 installed (Android or iOS)
 - A valid worker profile in the UAT environment
- Worker:
 - Has successfully logged into AuthentiCare 3.0
 - Is associated with a test provider agency that has at least one client
- Test data includes:
 - At least one client with a known last name
 - The client is tied to the worker's provider agency

Test Data

- Worker ID and password (already authenticated)
- Client last name

Test Steps and Expected Results

Step 1: Access Client Lookup

Action:

From the AuthentiCare 3.0 home screen, navigate to **Client Lookup**.

Expected Result:

The Client Lookup screen is displayed and ready to accept search input.

Step 2: Search Using Client ID (Baseline Validation)

Action:

Enter a valid **Client ID** and initiate the search.

Expected Result:

- The correct client record is returned
- Client ID lookup functions as expected, consistent with AuthentiCare 2.0 behavior

Step 3: Search Using Partial Last Name (Beginning of Name)

Action:

Clear the search field and enter the **first few letters** of the client's last name.

Expected Result:

- The client with the last name “[Last Name]” is returned in the results
- Results are limited to clients associated with the worker's provider agency

Step 4: Validate Additional Partial Entries

Action:

Repeat the search using additional partial values:

Expected Result:

- The same client record is returned for each partial entry
- Search results update correctly based on the entered text

Step 5: Negative Test – Non-Leading Partial Entry

Action:

Clear the search field and enter a **non-leading portion** of the last name.

Expected Result:

- No client records are returned
- The system does not match partial strings that are not at the beginning of the last name

Step 6: Validate Data Access Rules

Action:

Review the returned search results.

Expected Result:

- Only clients associated with the worker's provider agency are displayed
- No cross-agency client data is visible

Post-Conditions

- Client lookup functionality remains available for continued use
- No changes are made to client or worker data
- Worker remains logged into AuthentiCare 3.0

Pass / Fail Criteria

Pass:

- Client ID lookup works as expected
- Partial last name searches return correct results when using the beginning of the last name
- Non-leading partial searches return no results
- Search results are limited to the worker's provider agency

Fail:

- Partial last name searches do not return expected clients
- Non-leading partial searches incorrectly return results
- Clients outside the provider agency are displayed

- Worker ID
- New password
- QR code
- No manual intervention by the provider agency is required

Pass / Fail Criteria

Pass:

- Temporary passcode email is received
- Password reset completes successfully
- Worker logs in using the new password and QR code
- Success messages and confirmation emails are generated correctly

Fail:

- Passcode email is not received
- Passcode is rejected incorrectly
- Password reset does not complete
- Worker cannot log in after reset

1.3 Test Script Completion Checklist

UAT Script #1 – Device ID Self-Registration and First-Time Login

- Worker successfully entered the **UAT Mobile Setup Code**
- Worker authenticated using valid **Worker ID and password**
- System detected a **new Device ID**
- One-time passcode (OTP) email was received
- OTP was accepted and Device ID was registered
- Worker successfully logged into **AuthentiCare 3.0**
- Confirmation email for Device ID change was received
- Worker access to AuthentiCare 2.0 was revoked after login to 3.0

Result: Pass Fail Not Tested

Comments: _____

UAT Script #2 – Partial Last Name Client Lookup

- Client lookup by **Client ID** functions correctly
- Partial last name search using **beginning of last name** returns correct results
- Multiple partial inputs behave as expected
- Non-leading partial searches return no results
- Only clients tied to the worker's **provider agency** are displayed

Result: Pass Fail Not Tested

Comments: _____