

UnitedHealthcare Community Plan of Tennessee COVID-19 reimbursement

Frequently asked questions

Starting Jan. 1, 2026, UnitedHealthcare Community Plan of Tennessee will reinstate standard contracted fee schedules for health care providers for COVID-19 services provided on or after Jan. 1, 2026.

Overview

- During the COVID-19 Public Health Emergency (PHE), UnitedHealthcare provided enhanced reimbursement for services with a diagnosis and treatment of the condition
- After the COVID-19 PHE ended, care providers reimbursement remained above the contracted fee schedules. We're now restoring contracted reimbursement fee schedules for impacted services.
 - COVID vaccination(s), testing, treatment(s) and COVID-19 medication(s) are included

Frequently asked questions and answers

What does this mean for care providers?

Standard fee schedules will be restored as follows:

- We'll process **standard fee schedule reimbursement** for COVID-19 claims with dates of service(s) on or after Jan. 1, 2026
- We'll process **enhanced reimbursement** claims with dates of service(s) before Jan. 1, 2026

Does this require any action from care providers?

You don't need to do anything. We're simply notifying you that reimbursement for these services is returning to your standard contracted rate.



Questions? We're here to help.

For chat options and contact information, visit UHCprovider.com/contactus.