

Guidelines and resources for UnitedHealthcare lactation consultants

Quick reference guide

Overview

TennCare is a part of UnitedHealthcare Community Plan of Tennessee, which provides **health care** to primarily low-income pregnant women, children and individuals who are elderly or have a disability. This quick reference guide outlines our lactation benefits and how to properly bill these covered services.

Covered services

Eligible patients may receive medically appropriate outpatient services during pregnancy and through the extended postpartum period. There's no limit on the number of visits allowed. Patients can receive service in the following ways:

- In a 1-on-1 or small-group setting
- In-person or telehealth using the appropriate place of service code

CPT® codes and modifiers

Visit type: When billing for lactation services, use the following codes below plus the modifier:

- 98960 - U8
- 98961 - U8
- 98962 - U8

Visit length: You'll also need to note the following number of units to signify the length of the visit:

- 1 unit: Visit of 16–45 minutes
- 2 units: Visit of 46–75 minutes
- 3 units: Visit of 76–105 minutes

Visit setting: Indicate the setting for the visit, office, telehealth, home visit, etc., using the place of service code on your claim.

Resources

- [Lactation provider site](#)
- [UnitedHealthcare Provider Portal resources](#)



Questions?

Connect with us through chat 24/7 in the **UnitedHealthcare Provider Portal**.

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