



TO: TennCare Managed Care Organizations
FROM: Johnny Lai, Director of Managed Care Operations
DATE: March 15, 2023
SUBJECT: Update - Stand-alone Vaccine Counseling

This memo is a revision of the previous memo regarding “stand-alone vaccine counseling” which refers to when a patient and/or caregiver receives counseling about a vaccine from a health care practitioner, but the patient does not actually receive the vaccine dose at the same time as the counseling. On June 8, 2022, the Centers for Medicare and Medicaid Services (CMS) issued new [COVID-19 stand-alone vaccine counseling specific HCPCS codes](#). CMS requires states to cover stand-alone vaccine counseling for all vaccines covered under EPSDT, including both COVID-19 and non-COVID-19 vaccines. CMS also indicates that states have the option to cover stand-alone vaccine counseling for Medicaid beneficiaries who are not eligible for EPSDT.

Effective April 1, 2023, TennCare MCOs must cover stand-alone vaccine counseling for all vaccines for TennCare members and CoverKids members of all ages. TennCare providers should begin to use the codes provided in the tables attached to this memo when providing vaccine counseling. **These codes replace the TennCare guidance provided in the [TennCare memo](#) dated February 25, 2022, and these codes are to be used when providing stand-alone counseling for COVID-19 and non-COVID-19 vaccines whether provided in-person or provided via telehealth (including televisual or audio-only).**

TennCare recognizes the additional administrative responsibilities placed on Tennessee’s providers when providing vaccine counseling. It is important that Tennessee’s providers take time to answer any questions that Tennesseans may have concerning vaccines so that Tennesseans may receive this professional consultation and make a personal decision regarding the vaccine.

Reimbursement of stand-alone vaccine counseling for TennCare and CoverKids members of all ages will remain in effect on a permanent basis. TennCare’s MCOs should notify providers as appropriate of this change by posting this update to your MCO’s provider website and emailing a provider alert/bulletin/e-blast.

Patient Under 21 years of Age & Vaccine NOT Administered

	<ul style="list-style-type: none"> • Under 21 • No Vaccine Administration / Stand-alone • 5-15 mins counseling • Visit only for Vaccine Counseling 	<ul style="list-style-type: none"> • Under 21 • No Vaccine Administration / Stand-alone • 16-30 mins counseling • Visit only for Vaccine Counseling 	<ul style="list-style-type: none"> • Under 21 • No Vaccine Administration / Stand-alone • 5-15 mins counseling • In conjunction with EPSDT 	<ul style="list-style-type: none"> • Under 21 • No Vaccine Administration / Stand-alone • 16-30 mins counseling • In conjunction with EPSDT 	<ul style="list-style-type: none"> • Under 21 • No Vaccine Administration / Stand-alone • 5-15 mins counseling • In conjunction with Office Visit (sick/Rx Refill) 	<ul style="list-style-type: none"> • Under 21 • No Vaccine Administration / Stand-alone • 16-30 mins counseling • In conjunction with Office Visit (sick/Rx Refill)
CPT	N/A	N/A	99381-99385 or 99391-99395	99381-99385 or 99391-99395	99202-99215	99202-99215
HCPCS	G0312 (for Non-Covid vaccines) and/or G0315 (for covid-19 vaccine counseling)	G0313 (for Non-Covid vaccines) and/or G0314 (for covid-19 vaccine counseling)	G0312 (for Non-Covid vaccines) and/or G0315 (for covid-19 vaccine counseling)	G0313 (for Non-Covid vaccines) and/or G0314 (for covid-19 vaccine counseling)	G0312 (for Non-Covid vaccines) and/or G0315 (for covid-19 vaccine counseling)	G0313 (for Non-Covid vaccines) and/or G0314 (for covid-19 vaccine counseling)
OV E&M Modifier	N/A	N/A	N/A	N/A	Append modifier 25 to the E/M service (CPT 99202 - 99215 only)	Append modifier 25 to the E/M service (CPT 99202 - 99215 only)
Telehealth (televisual) Modifier	GT modifier	GT modifier	GT modifier	GT modifier	GT modifier	GT modifier
Telehealth (telephone only) Modifier	93 modifier	93 modifier	93 modifier	93 modifier	93 modifier	93 modifier

Patient Under 21 years of Age & Vaccine Administered

	<ul style="list-style-type: none"> • Under 21 • Vaccine Administered • 5-15 mins counseling 	<ul style="list-style-type: none"> • Under 21 • Vaccine Administered • 16-30 mins counseling 	<ul style="list-style-type: none"> • Under 21 • Vaccine Administered • 5-15 mins counseling • In conjunction with EPSDT 	<ul style="list-style-type: none"> • Under 21 • Vaccine Administered • 16-30 mins counseling • In conjunction with EPSDT 	<ul style="list-style-type: none"> • Under 21 • Vaccine Administered • 5-15 mins counseling • In conjunction with Office Visit (sick/Rx Refill) 	<ul style="list-style-type: none"> • Under 21 • Vaccine Administered • 16-30 mins counseling • In conjunction with Office Visit (sick/Rx Refill)
CPT	90471	90471	90471 in addition to the preventive medicine code (99385-99397)	90471 in addition to the preventive medicine code (99385-99397)	90471 in addition to the E/M service code (99202-99215)	90471 in addition to the E/M service code (99202-99215)
HCPCS	Vaccine counseling is included in the vaccine administration code	Vaccine counseling is included in the vaccine administration code	Vaccine counseling is included in the vaccine administration code	Vaccine counseling is included in the vaccine administration code	Vaccine counseling is included in the vaccine administration code	Vaccine counseling is included in the vaccine administration code
OV E&M Modifier	N/A	N/A	N/A	N/A	Append modifier 25 to the E/M service (CPT 99202 - 99215)	Append modifier 25 to the E/M service (CPT 99202 - 99215)

Patient 21 years of Age and Older & Vaccine NOT Administered

	<ul style="list-style-type: none"> • 21 years and older • No Vaccine Administration / Stand- alone • 5-15 mins counseling • Visit only for Vaccine Counseling 	<ul style="list-style-type: none"> • 21 years and older • No Vaccine Administration / Stand-alone • 16-30 mins counseling • Visit only for Vaccine Counseling 	<ul style="list-style-type: none"> • 21 years and older • No Vaccine Administration / Stand- alone • 5-15 mins counseling • In conjunction with Preventive Health Visit 	<ul style="list-style-type: none"> • 21 years and older • No Vaccine Administration / Stand-alone • 16-30 mins counseling • In conjunction with Preventive Health Visit 	<ul style="list-style-type: none"> • 21 years and older • No Vaccine Administration / Stand-alone • 5-15 mins counseling • In conjunction with Office Visit (sick/Rx Refill) 	<ul style="list-style-type: none"> • 21 years and older • No Vaccine Administration / Stand-alone • 16-30 mins counseling • In conjunction with Office Visit (sick/Rx Refill)
CPT	No CPT is necessary, bill only G0310	No CPT is necessary, bill only G0311	99385-99387 or 99395-99397	99385-99387 or 99395-99397	99202-99215	99202-99215
HCPCS	G0310	G0311	G0310	G0311	G0310	G0311
OV E&M Modifier	N/A	N/A	N/A	N/A	Append modifier 25 to the E/M service (CPT 99202 - 99215)	Append modifier 25 to the E/M service (CPT 99202 - 99215)
Telehealth (televisual) Modifier	GT modifier	GT modifier	GT modifier	GT modifier	GT modifier	GT modifier
Telehealth (telephone only) Modifier	93 modifier	93 modifier	93 modifier	93 modifier	93 modifier	93 modifier

Patient 21 years of Age and Older & Vaccine Administered

	<ul style="list-style-type: none"> • 21 years and older • Vaccine Administered • 5-15 mins counseling 	<ul style="list-style-type: none"> • 21 years and older • Vaccine Administered • 16-30 mins counseling 	<ul style="list-style-type: none"> • 21 years and older • Vaccine Administered • 5-15 mins counseling • In conjunction with Preventive Health Visit 	<ul style="list-style-type: none"> • 21 years and older • Vaccine Administered • 16-30 mins counseling • In conjunction with Preventive Health Visit 	<ul style="list-style-type: none"> • 21 years and older • Vaccine Administered • 5-15 mins counseling • In conjunction with Office Visit (sick/Rx Refill) 	<ul style="list-style-type: none"> • 21 years and older • Vaccine Administered • 16-30 mins counseling • In conjunction with Office Visit (sick/Rx Refill)
CPT	Bill codes 90471 for the first vaccine and 90472 for each additional vaccine.	Bill codes 90471 for the first vaccine and 90472 for each additional vaccine.	Bill codes 90471 for the first vaccine and 90472 for each additional vaccine, in addition to the preventive medicine code (99385-99397)	Bill codes 90471 for the first vaccine and 90472 for each additional vaccine, in addition to the preventive medicine code (99385-99397)	Bill codes 90471 for the first vaccine and 90472 for each additional vaccine, in addition to the E/M service code (99202-99215)	Bill codes 90471 for the first vaccine and 90472 for each additional vaccine, in addition to the E/M service code (99202-99215)
HCPCS	Vaccine counseling is included in the vaccine administration code.	Vaccine counseling is included in the vaccine administration code.	Vaccine counseling is included in the vaccine administration code.	Vaccine counseling is included in the vaccine administration code.	Vaccine counseling is included in the vaccine administration code.	Vaccine counseling is included in the vaccine administration code.
OV E&M Modifier	N/A	N/A	N/A	N/A	Append modifier 25 to the E/M service (CPT 99202 - 99215)	Append modifier 25 to the E/M service (CPT 99202 - 99215)