

Notice of electronic visit verification compliance review

The following information outlines the UnitedHealthcare electronic visit verification (EVV) compliance review summary. The EVV compliance review summary helps meet the HHSC uniform managed care requirements.

Compliance review period: Quarter, year _____

Percentage summary for health care professionals	EVV usage score > 80%	Landline phone verification	Alternative device usage reviews
Total health care professional reviews completed			
Non-compliant health care professionals			
Compliant health care professionals			
Percentage summary for Financial Management Services Agencies (FMSA)	EVV usage score > 80%	Landline phone verification	Alternative device usage reviews
Total FMSA reviews completed			
Non-compliant health care professionals			
Compliant health care professionals			
Percentage summary for Consumer Directed Services (CDS) employers	EVV usage score > 80%	Landline phone verification	Alternative device usage reviews
Total CDS reviews completed			
Non-compliant health care professionals			
Compliant health care professionals			

Overview of health care professionals and FMSA recoupment of EVV

Relevant claims for:

1.

2.

3.

4.

5.



We're here to help

If you have questions about EVV, contact your Provider Advocate or email uhc_evv@uhc.com.