

**An Important Message from  
The Texas Health and Human Services Commission (HHSC)**

**Message to Survey Participants from MCOs  
Share Your Insights: Help Improve CGM Access in Texas**

We invite you to complete a brief (5-minute) survey to help the Texas Health and Human Services Commission (HHSC) better understand provider knowledge, confidence, and barriers related to prescribing Continuous Glucose Monitors (CGMs).

Your anonymous feedback will help shape resources and support materials to make it easier for providers like you to integrate CGMs into clinical practice—and ultimately, improve care for clients with diabetes.

Recent Texas Medicaid policy updates include:

- Removal of prior restrictions on insulin administration frequency and blood glucose monitoring
- Expanded eligibility to include individuals with gestational diabetes, per FDA guidelines

**If you belong to multiple MCOs, you may receive this message more than once; please only complete the survey one time.**

Click [here](https://sw2.decipherinc.com/survey/selfserve/434c/250501) or copy and paste the below website to complete our survey:  
<https://sw2.decipherinc.com/survey/selfserve/434c/250501>

The survey will remain open through June 23rd, but we ask that you please only complete it only once.

Thank you for your time and dedication to improving diabetes care across Texas!

**Questions?**

Additional questions, please contact UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.

Note: The word “email” in the original message from HHSC was changed to “message” for this notification.