

**An Important Message from  
The Texas Health and Human Services Commission (HHSC)**

**Change in Preferred Drug List Status for Antivirals, Topical Drug Class,  
Effective Dec. 29, 2025**

**Background:**

Bausch Health, the manufacturer of Zovirax cream and ointment, exited from the Medicaid Drug Rebate Program. In response, HHSC removed the non-preferred status from certain generic acyclovir cream and ointment products on the preferred drug list (PDL) to address impacts to drug availability.

**Key Details:**

HHSC removed the non-preferred status for the drugs in the table below, effective Dec. 29, 2025. These changes allow providers to prescribe certain acyclovir topical products without the requirement of a PDL prior authorization and continue access to necessary medication for members.

<b>NDC</b>	<b>Drug Name</b>
00591115930	ACYCLOVIR 5% OINTMENT
13668051501	ACYCLOVIR 5% OINTMENT
13668051502	ACYCLOVIR 5% OINTMENT
16714088501	ACYCLOVIR 5% OINTMENT
16714088502	ACYCLOVIR 5% OINTMENT
33342043930	ACYCLOVIR 5% OINTMENT
00093363020	ACYCLOVIR 5% CREAM
72578010105	ACYCLOVIR 5% CREAM
45802004475	ACYCLOVIR 5% CREAM
51672136105	ACYCLOVIR 5% CREAM
62332042305	ACYCLOVIR 5% CREAM
65162083614	ACYCLOVIR 5% CREAM

**Action:**

MCOs must comply with this status removal as of Dec. 29, 2025.

**Questions?**

For additional questions, please contact **UnitedHealthcare Customer Service at 888-887-9003, 8 a.m.–6 p.m. CT, Monday–Friday.**