

An Important Message from
The Texas Health and Human Services Commission (HHSC)
**TMHP Publishes EVV Known Issues and
Resolutions, Vol. 2**

Background:

The Texas Medicaid & Healthcare Partnership (TMHP) published a table that highlights the most frequently occurring issues Electronic Visit Verification (EVV) users have experienced with the HHAeXchange system. The table also features a resolution for the issues that were identified.

Key Details:

For more information, refer to the [EVV Known Issues and Resolutions, Volume 2](#), on [TMHP's EVV web page](#).

Resources:

[EVV Known Issues and Resolutions, Vol. 1](#)

Email [TMHP](#) with any questions.