



**TEXAS**  
Health and Human  
Services

# HHS wants to hear from long-term services and supports providers!

*Your feedback will help identify ways HHS can strengthen the No Wrong Door (NWD) system, a streamlined and coordinated system to help Texans access long-term services and supports (LTSS) in the community.*

We want to hear about your experiences providing LTSS in the community to help us identify how to improve the NWD system.

Specifically, we'd like to learn:

- How clients learn about your services.
- How clients are referred to you and where the referrals come from.
- Where you refer clients seeking additional LTSS you don't provide.
- Anything else you'd like to share about your experiences providing LTSS in the community.

**NWD System of  
Access Listening  
Session**  
**San Antonio**  
**Friday, March 31,  
2023, 1:30–5 p.m.**

**The Multi-Assistance Center  
at Morgan's Wonderland**

5210 Thousand Oaks Drive,  
San Antonio, TX 78233



Visit **this link** or scan the QR code to register to attend.