

Texas: Prior authorization updates for medications

Texas Health and Human Services (HHSC) has updated prior authorization requirements and clinical criteria for 2 medications. Beginning Nov. 24, 2025, UnitedHealthcare Community Plan of Texas will follow the updates outlined below.

Clinical criteria and authorization guidelines	Updates
Wegovy® (semaglutide)	Added criteria for metabolic dysfunction- associated steatohepatitis (MASH) diagnosis as approved by the DUR Board
	Removed check for pancreatitis and gastroparesis as approved by the DUR Board
	Updated the lookback for medullary thyroid cancer (MTC) and multiple endocrine neoplasia syndrome type 2 (MEN2) to 730 days as approved by the DUR Board
	Added Zepbound to the GLP-1 agonists supporting table
	Removed Bydureon from the GLP-1 agonists supporting table — product discontinued
Zepbound [®] (tirzepatide)	Removed check for gastroparesis as requested by the DUR Board
	Updated the lookback for history of medullary thyroid carcinoma (MTC) and multiple endocrine neoplasia syndrome type 2 (MEN 2) to 730 days as requested by the DUR Board

These changes apply to UnitedHealthcare Community Plan of Texas CHIP, STAR, STAR Kids and STAR+PLUS plans, and align with the Texas HHSC Vendor Drug Program's mandatory prior authorization requirements.

Questions? We're here to help.

Connect with us through chat 24/7 in the UnitedHealthcare Provider Portal.