

UnitedHealthcare Commercial Reimbursement Policy Update Bulletin: February 2023

Revised		
Policy Title	Effective Date	Summary of Changes
Telehealth/Virtual Health Policy, Professional	May 2, 2023	<ul style="list-style-type: none"> Effective with dates of service on or after May 2, 2023, UnitedHealthcare will align with the American Medical Association CPT 2023 Professional Edition’s Appendix T to define services appropriate to report as real-time, interactive audio-only telehealth. While telehealth services usually include live, interactive audio <i>and</i> visual transmissions of an encounter using two-way telecommunications technology, Appendix T lists services which may be reported as audio-only telehealth when appended with modifier 93. Procedure codes not found in Appendix T which are appended with modifier 93 will be ineligible for reimbursement as telehealth.
Outpatient Medical Visits and Trauma Activation Policy, Facility (FKA: Outpatient Medical Visits Policy, Facility)	May 2, 2023	<ul style="list-style-type: none"> To provide clarity, the Outpatient Medical Visits Policy, Facility will be renamed to Outpatient Medical Visits and Trauma Activation Policy, Facility. Additionally, as a reminder, consistent with the Center for Medicare and Medicaid Services (CMS), trauma centers billing for trauma activation should include revenue code 068X with HCPCS code G0390 on the same claim line, and CPT code 99291 on the same date of service when appropriate. Further when revenue code 068X is not submitted with HCPCS code G0390 and CPT code 99291 is not submitted on the same date of service, it is considered part of a packaged service.

Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member’s benefit plan and any applicable federal or state regulatory requirements.



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