UnitedHealthcare Individual Exchange/Individual and Family Plans
Reimbursement Policy Update Bulletin: April 2025

Revised

Policy Title	Effective Date	Summary of Changes
Home Health Services Policy, Professional - Reminder	May 1, 2025	• Effective for dates of service on or after May 1, 2025, UnitedHealthcare will enhance the Home Health Services Policy, Professional. • This enhancement addresses the following PT/OT/ST and Nursing home health HCPCS with a CMS Status Indicator of E, I or X: o G0299, G0300, G0490, G0493-G0496, G0529, G2168, G2169, S0274, T1030, T1031, T1002, T1003, T1021. • These HCPCS codes will not be considered for reimbursement when submitted by physicians and physician groups. • These HCPCS codes will be considered for reimbursement when appropriately submitted by home health providers.

Code Updates

Policy Title	Effective Date	Summary of Changes

Reimbursement Policy Code Updates – Multiple Policies	N/A	In response to provider feedback and in an effort to provide more transparency, UnitedHealthcare is providing additional information regarding code updates that impact reimbursement policies. These updates are not changing the intent or the coding requirements of the policy, but reflect changes made to industry standard code sets.
		
		• The following UnitedHealthcare policies have recently been updated to include code changes:
		    • MPPR for Medical and Surgical Services Policy, Professional
		    • Maximum Frequency per Day, Professional
		
		• Information regarding these code updates can be found in the history section which is located at the end of the posted policy.
		
		• Code sections/lists/tables within a policy may not be comprehensive but may be provided as examples. Please review the full policy to understand applicability.

Code Updates

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		• Code updates could include, for example, CPT, HCPCS, ICD-10, Modifiers, Revenue Codes, or other industry standard code sets. • UnitedHealthcare routinely updates its reimbursement policies in response to code updates made by, for example, Centers for Medicare and Medicaid Services (CMS), the American Medical Association (AMA), and the World Health Organization (WHO). This information is provided as a courtesy and may not include all code updates.

Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member's benefit plan and any applicable federal or state regulatory requirements.

The complete library of UnitedHealthcare Individual & Family Plan Reimbursement Policies is available **UHCprovider.com** > Coverage and payments > Policies and protocols > For Individual Exchange Plans > Exchanges-Reimbursement-Policies .

UnitedHealthcare Value and Balance Exchange Reimbursement Policy Update Bulletin: April 2025