

Maximum Frequency Per Day Policy, Professional

IMPORTANT NOTE ABOUT THIS REIMBURSEMENT POLICY

You are responsible for *submission of accurate claims*. This reimbursement policy is intended to ensure that you are reimbursed based on the code or codes that correctly describe the health care services provided. UnitedHealthcare Community Plan reimbursement policies use Current Procedural Terminology (CPT®*), Centers for Medicare and Medicaid Services (CMS) or other coding guidelines. References to CPT or other sources are for definitional purposes only and do not imply any right to reimbursement.

This reimbursement policy applies to all health care services billed on CMS 1500 forms and, when specified, to those billed on UB04 forms. Coding methodology, industry-standard reimbursement logic, regulatory requirements, benefits design, and other factors are considered in developing reimbursement policy.

This information is intended to serve only as a general reference resource regarding UnitedHealthcare Community Plan's reimbursement policy for the services described and is not intended to address every aspect of a reimbursement situation. Accordingly, UnitedHealthcare Community Plan may use reasonable discretion in interpreting and applying this policy to health care services provided in a case. Further, the policy does not address all issues related to reimbursement for health care services provided to UnitedHealthcare Community Plan enrollees.

Other factors affecting reimbursement may supplement, modify or, in some cases, supersede this policy. These factors include but are not limited to federal &/or state regulatory requirements, the physician or other provider contracts, the enrollee's benefit coverage documents, and/or other reimbursement, medical or drug policies.

Finally, this policy may not be implemented the same way on the different electronic claims processing systems used by UnitedHealthcare Community Plan due to programming or other constraints; however, UnitedHealthcare Community Plan strives to minimize these variations.

UnitedHealthcare Community Plan may modify this reimbursement policy at any time by publishing a new version of the policy on this Website. However, the information presented in this policy is accurate and current as of the date of publication.

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Application

This reimbursement policy applies to UnitedHealthcare Community Plan Medicaid products.

This policy applies to services reported using the 1500 Health Insurance Claim Form (a/k/a CMS-1500) or its electronic equivalent or its successor form. This policy applies to all products and all network and non-network physicians and other qualified health care professionals, including, but not limited to, non-network authorized and percent of charge contract physicians and other qualified health care professionals.

Unless a code description indicates the service or supply should be reported only once daily, this policy does not apply to: Network Durable Medical Equipment (DME) providers, home health services and home health agencies, anesthesia management, ambulance services, network physicians and other qualified health care professionals contracted at a case rate/flat rate.

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Policy**Overview**

The purpose of this policy is to ensure that UnitedHealthcare Community Plan reimburses physicians and other health care professionals for the units billed without reimbursing for obvious billing submission, data entry errors or incorrect coding based on anatomic considerations, HCPCS/CPT code descriptors, CPT coding instructions, established UnitedHealthcare Community Plan policies, nature of a service/procedure, nature of an analyte, nature of equipment, and unlikely clinical treatment. The term “units” refers to the number of times services with the same Current Procedural Terminology (CPT ®) or Healthcare Common Procedure Coding System (HCPCS) codes are provided per day by the same individual physician or other qualified health care professional. To do this, UnitedHealthcare Community Plan has established maximum frequency per day (MFD) values, which are the highest number of units eligible for reimbursement of services on a single date of service. Reimbursement also may be subject to the application of other UnitedHealthcare Community Plan Reimbursement policies. This policy applies whether a physician or other health care professional submits one CPT or HCPCS code with multiple units on a single claim line or multiple claim lines with one or more unit(s) on each line. It is common coding practice for some CPT and HCPCS codes to be submitted with multiple units.

MFD values will be evaluated and/or updated quarterly to reflect new, changed, and deleted codes. Review of MFD values for existing CPT and HCPCS codes based on criteria within this policy will be completed quarterly.

For the purpose of this policy, the same individual physician or other qualified health care professional is the same individual rendering health care services reporting the same Federal Tax Identification Number.

Reimbursement Guidelines**MUE Editing **NOTE: MUE values always supersede MFD values listed in this policy except in Arizona. ****

UnitedHealthcare Community Plan will follow the CMS MUE values before any other MFD criteria is applied. If there is not a CMS MUE value or the CMS MUE value is not exceeded, then the following criteria has been used to establish MFD values. See UnitedHealthcare Community Plan’s Medically Unlikely Edits Policy.

Part I

The following criteria are first used to determine the MFD values for codes to which these criteria are applicable:

- Where the criteria above have not defined an MFD value, the CMS Medically Unlikely Edits (MUE) value, where available, will be utilized to establish an MFD value.
- When the service is classified as bilateral (Indicators 1 or 3 on the CMS National Physician Fee Schedule [NPFSS]) or the term 'bilateral' is included in the code descriptor and when no MUE value has been established for these codes, the MFD value is 1. There are some codes that describe more than one anatomical site or vertebral level that can be treated bilaterally where the MFD value may be more than 1.
- Where the CPT or HCPCS code description/verbiage references reporting the code once per day, the MFD value is 1.
- The service is anatomically or clinically limited regarding the number of times it may be performed, in which case the MFD value is established at that value.
- The CPT or HCPCS code description/verbiage indicates the number of times the service can be performed, in which case the MFD value is set at that value.
- CMS Durable Medical Equipment Medicare Administrative Contractor (DME MAC) Local Coverage Determination (LCD) assigns an MFD value in which case the MFD value is set at that value.
- Where no other definitive value has been established based on the criteria above, drug HCPCS codes will have an MFD value of 999 which indicates they are exempt from the MFD policy.
- Where no other definitive value has been established based on the criteria above, unlisted CPT and HCPCS codes will have an MFD value of 999 which indicates they are exempt from the MFD policy.
- Where no other definitive value has been established based on the criteria above, new CPT codes released by the American Medical Association and new HCPCS codes released by CMS since the last MFD value update (not covered by any of the above criteria), will have an MFD value of 100.

Part II

When none of the criteria listed in Part I apply to a code, data analysis is conducted to establish MFD values according to common billing patterns.

- When a code has 50 or more claim occurrences in a data set, the MFD values are determined through claim data analysis and are set at the 100th percentile (i.e., the highest number of units billed for that CPT or HCPCS code in the data set). If the 100th percentile exceeds the 98th percentile by a factor of four, the MFD value will be set at the 98th percentile.
- When a code has less than 50 claim occurrences in a data set, the MFD values will be set at the default of 100 until the next annual analysis.
- In any case where, in UnitedHealthcare Community Plan's judgment, the 98th percentile does not account for the clinical circumstances of the services billed, the MFD for a code may be increased to capture only obvious billing submission and data entry errors.

The "MFD CPT Values" and the "MFD HCPCS Values" lists in the attachments section below, contain the most current MFD values.

Reimbursement

The MFD values apply whether a physician or other health care professional submits one CPT or HCPCS code with multiple units on a single claim line or multiple claim lines with one or more unit(s) on each line. It is common coding practice for some CPT and HCPCS codes to be submitted with multiple units. However, when reporting the same CPT or HCPCS code on multiple and/or separate claim lines, the claim line may be classified as a duplicate service and/or subject to additional UnitedHealthcare Community Plan reimbursement policies.

Services provided are reimbursable services up to and including the MFD value for an individual CPT or HCPCS code. In some instances, a modifier may be necessary for correct coding and corresponding reimbursement purposes. See Q & A #3, 4 and 5.

Bilateral payment via the use of modifiers LT or RT is inappropriate for procedures, services, and supplies where the concept of laterality does not apply. UnitedHealthcare Community Plan will pay up to the maximum frequency per day value for codes with "bilateral" or "unilateral or bilateral" in description or for codes where the concept of laterality does not apply, whether submitted with or without modifiers LT and/or RT by the same individual physician or other qualified healthcare professional on the same date of service for the same member. Use of modifiers LT and/or RT on the codes identified in the "Codes Restricting Modifiers LT and RT" list in the attachments section below, will be considered informational only.

There may be situations where a physician or other qualified healthcare professional reports units accurately and those units exceed the established MFD value. In such cases, UnitedHealthcare Community Plan will consider additional reimbursement if reported with an appropriate modifier such as modifier 59, 76, 91, XE, XS or XU. Medical records are not required to be submitted with the claim when modifiers 59, 76, 91, XE, XS or XU are appropriately reported. Documentation within the medical record should reflect the number of units being reported and should support the use of the modifier.

Modifiers

59	76	91	XE	XS	XU
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Anatomic Modifiers

E1	E2	E3	E4	F1	F2
F3	F4	F5	F6	F7	F8
F9	FA	T1	T2	T3	T4
T5	T6	T7	T8	T9	TA
LC	LD	LM	LT	RC	RI
RT					

State Exceptions	
Arizona	<ul style="list-style-type: none"> Arizona Health Care Cost Containment System (AHCCCS) publishes a unit limit list specific to Arizona Medicaid. Arizona does not exclude network home health services and supplies/home health agencies; anesthesia management; ambulance services. Arizona unit values are allowed even if they are greater than the CMS MUE values. If Arizona has not published a unit limit for a code, the MUE value will be followed.
Colorado	<p>Per state regulations, a different unit value is allowed for the following codes:</p> <ul style="list-style-type: none"> 82075, H0034 allow 1 unit per day H0023 allow 8 units per day H0033 allow 2 units per day H0038, H2014, H2032 allow 12 units per day H0004, H2027, T1017 allows 4 units per day H2015, H2017, H2021 allow 16 units per day
Florida	<p>Per state regulations, a different unit value is allowed for the following codes:</p> <ul style="list-style-type: none"> 92507, 92508, T1030, T1031 and T1032: 4 units allowed H2010, T1005, T1019, and T1023: no unit limit (no more than 96 units in a day) H0038: 2 units allowed HCBS: T2033: no unit limit (no more than 96 units in a day) HCBS: B4035, B4088, T1021 and T1024: no unit limit Non-HCBS: T1021, T1024: 10 units allowed <p>FLMMA only:</p> <ul style="list-style-type: none"> H0001, H0020, H0031, H0032, H0046, H0047, H0048, H2000, H2012, H2017, H2019, H2030, T1007, T1015, T1017: no unit limit (no more than 96 units in a day)
Hawaii	<ul style="list-style-type: none"> S9122, S9123 & S9124 allows 96 units per day when billed with modifier U2.
Idaho	<ul style="list-style-type: none"> Per state regulations, a different unit value is allowed for the following codes: <ul style="list-style-type: none"> H0001, H0005, H0031, H0032, H1011 – 12 units H0022 – 32 units <p>NOTE: The code above represents 15 minutes of service per unit.</p> <ul style="list-style-type: none"> Per state regulations, a different unit value is allowed for the following codes: <ul style="list-style-type: none"> A0080 – 150 units E1399 – 5 units G9002 – 10 units H2015 – 96 units S5120, S5130, S5135 – 75 units S5165 – 6 units S5170 – 28 units T2022 – 24 units
Indiana	<p>Per state regulations, a different unit value is allowed for the following codes:</p> <ul style="list-style-type: none"> 19125, 19303, 19305-19307, 24332, 24343-24346, 25001, 25024, 25025, 25394, 25431, 32997, 35881, 50541, 50544, 50548, 50945, 54692, 55550, 60650, 64488, 64489, 86828, 86829, 86833, 99001, A5513, D0240, D7961 and D7962 = 2 units per day 32554-32557, 64420, D3430 and S0190 = 3 units per day 31632, 31633, 98960-98962, D4355, D7296 and D7297 = 4 units per day 59425 = 6 units per day 11001 = 9 units per day 11732 = 10 units per day 99602 = 22 units per day J3300 = 40 units per day T1016 = 48 units per day

	<ul style="list-style-type: none"> A4257, A4930 & A9276 = 99 units per day J7311 = 1 unit per day J3489 = 999 units per day S9484 = 1 unit per day 99600 = 16 units per day <ul style="list-style-type: none"> Indiana MLTSS PathWays is exempt from the MFD policy limits for the following codes: B4150, H0004, S5140, S5141, S5160, S5161, S5165, S5170, T1028, T2003, T2022, T2025, T2029, T2031, T2038, T2039 Indiana MLTSS PathWays allows T2022-U7 64 units per month S5125, S5130, S5150, T1005 = 96 units per day S5100 = 40 units per day <p>Indiana Medicaid is exempt from the MFD policy limits for the following per State Regulations:</p> <ul style="list-style-type: none"> T4521, T4522, T4523, T4524, T4525, T4526, T4527, T4528, T4529, T4530, 4531, T4532, T4533, T4534, T4535, T4536, T4537, T4539, T4540, T4541, T4542, T4543, T4544
Kansas	<p>Kansas Medicaid is exempt from the MFD policy limits for all codes except the following per State Regulations:</p> <ul style="list-style-type: none"> T2046 is limited to 1 unit per day
Kentucky	<ul style="list-style-type: none"> H0006 allows 96 units per day H0038 allows 96 units per day H2000 does not have a daily limit for BH
Maryland	<p>MD has an exception from CMS for the following codes:</p> <ul style="list-style-type: none"> T1019 = Allows 96 units per day V5266 = Allows 76 units per day
Michigan	<p>Effective 06/01/2025 Per state regulations, a different unit value is allowed for the following codes:</p> <ul style="list-style-type: none"> S5170 and S9977 billed with V1 modifier allows 2 units per day
Minnesota	<ul style="list-style-type: none"> 99607 = 4 units allowed T1016 = 8 units allowed per day H2035 = 10 units allowed per day S5170CG = 2 units allowed per day 98960, 98961, 98962, and 98692-U9 allows 4 units per day
Mississippi	<ul style="list-style-type: none"> MS Can has exceptions for codes T1025 and L0980 – L3600 H0039 is allowed 40 units per day H2011 is allowed 32 units per day J7295 is allowed 13 units per day T1002 is allowed 40 units per day T1017 is allowed 8 units per day T1019 is allowed 96 units per day
Missouri	<ul style="list-style-type: none"> MO utilizes its own list of units allowed per date of service.
Nebraska	<p>Per State regulations, Nebraska Medicaid has exceptions to the following codes:</p> <ul style="list-style-type: none"> 99429 = Allows 4 units per day when billed with modifier EP H0015 = Allows 5 units per day T1019 is allowed 96 units per day T1013 is allowed 8 units per day
New Jersey	<p>Due to State Regulations, New Jersey Medicaid has exceptions to the following codes:</p>

	<ul style="list-style-type: none"> • 96127 and 96110 has a daily limit of 1 unit per day • 99199 has a daily limit of 4 units per day • 96116, 96125 and 99600 has a daily limit of 6 units per day • H0035 has a daily limit of 5 units per day and 25 units per week • S8990 has a daily limit of 8 units per day • T1019 has a daily limit of 96 units per day • H0019 when billed with modifier U3 is exempt from unit limits • 97535 & 97110 when billed with modifiers U2, U3, U4 or U5 is exempt from unit limits • B4220, B4222, B4224, and S9343 is exempt from unit limits • 97802 & 97804 has a daily limit of 4 units per day • 97803 has a daily limit of 8 units per day • A0120 when billed with modifier UC has a daily limit of 2 units per day • A0425 when billed with modifier UC has a daily limit of 2 units per day • Per state regulation, allow reimbursement for procedure code 96156, 96158, 96159, 96164, 96165, 96167, 96168, 96170, and 96171 when billed with modifiers 26 and EP.
New York	<p>New York has an exception for the following codes to be exempt from MFD:</p> <ul style="list-style-type: none"> • J7175, J7178-J7183, J7185-J7195, J7198-J7202, J7205, J7207 & J7209 • 0403T and T2015 have a daily limit of 2 per day • T1013 has a limit of 2 units per day due to state requirements for Voluntary Foster Care Agencies (VFCA) under plan codes NYSSTF and NYTFTF • H0004 has a daily limit of 4 per day • H0036 has a daily limit of 6 per day • 97530, H2011, H2017 and H0038 are allowed 8 units per day • H2015 and H2023 have a daily limit of 12 per day • A4575 and S5150 are allowed 16 units per day • H2014 has a daily limit of 24 per day • T1019 has a daily limit of 96 per day • Due to State Regulations, there is no daily limit for 90460 • Due to State Regulations, there is no daily limit for H0031 and H0032
North Carolina	<p>North Carolina Medicaid allows the following unit limits per day:</p> <ul style="list-style-type: none"> • S9442 - 4 units per day: 1 unit is equal to 1 hour • G0155 - 16 units per day • H2035 - 24 units per day • H0014 – 96 units per day • 99509 with HA or HB modifier: 1 unit is equal to 15 minutes and should not have a 1 per day max. Daily max is 96 units • ASC Dental Services are exempt from MFD • H0020 is exempt from the MFD value • 99509 SC mod 1 unit per day. • 99509 HC mod 1 unit per day. • 99509 HQ mod 1 unit per day. • 99509 HH mod 1 unit per day. • 99509 HI mod 1 unit per day. • 99509 TT mod 1 unit per day. • A4287 is exempt from the MFD value • A4238 is exempt from the MFD value • A4271 is exempt from the MFD value • A4332 is exempt from the MFD value • A4253 is exempt from the MFD value. • A4625 is exempt from the MFD value. • A7004 is exempt from the MFD value. • A7007 is exempt from the MFD value.

	<ul style="list-style-type: none"> • A7012 is exempt from the MFD value. • A7015 is exempt from the MFD value. • A7048 is exempt from the MFD value. • 90472 is exempt from the MFD value.
New Mexico	<p>New Mexico Medicaid allows the following unit limits:</p> <ul style="list-style-type: none"> • T2025 – 1 per a month • 90868 – 1 per day • 90869 – 1 per day • T1032 with U1 or U3 modifier: 8 units per day with 9 units max per a year • Code 99509 has no limit
Ohio	<p>Ohio Medicaid allows the following unit limits:</p> <ul style="list-style-type: none"> • H0014 - 1 unit per day • H2012 - 2 units per day • H0038 - 16 units per day • J0571 - J0575- based on milligrams administered (i.e., 12 mg administered, 4 units submitted using J0572) • H0005, H0006 and T1019 are allowed 96 units per day • T1016 is exempt from MFD limits • Ohio MME has an exception from CMS for codes 90792, 90863, H0001, H0007, H0016, and H0020 when billed in a place of service 53 to be exempt from MUE/MFD edit limits <p>Due to state regulations:</p> <ul style="list-style-type: none"> • K1005 allows 600 units every 6 months • S5000 and S5001 are exempt from MFD limits • 0792T allows 3 units per tooth per year
Pennsylvania	<p>PA has an exception from CMS for the following codes:</p> <ul style="list-style-type: none"> • Allows 4 units per day for T1028 when reported with Modifier HD • Allows 32 units per day for 97154, 97155 and 97158 • Allows 48 units per day for 97151 and 97152 • Allow 96 units per day for G0156 • Allow 34 units per 90 days for S5116 • Allow 74 units per day for T1004
Rhode Island	<ul style="list-style-type: none"> • Rhode Island has an exception from CMS for code S9446 to be exempt from MUE edit limits. • Rhode Island has an exception for code 99211 for Behavioral Health. <p>Rhode Island Medicaid allows the following unit limits:</p> <ul style="list-style-type: none"> • 95060 = 3 units per day • T2004 = 2 units per day • T5999 = 1 unit per day • H0046 = 120 units per day • H2014 and V2799 = 24 units per day • T1013 = 32 units per day • A6530 = 6 units per day • 92557, T1027, V5008, V5010 = 8 units per day • S9446 = 10 units per day • T1016 = 100 units per day • S9445 = 20 units per day • T1024 = 40 units per day • 97150 = 40 units per day • 95027 = 50 units per day • 95012, 95017, 95018, 95024, 95028, 95044 and 95052 = 75 units per day • 97165, 97166, 97167, 97168, 97161, 97162, 97163, 97164, and 92522 = 3 units per day • T1005, T1019, T1002, T1003, H2021, and H0038 – 96 units per day

Tennessee	<ul style="list-style-type: none"> Tennessee has an exception for codes G9004, G9005, G9006, G9007, G9010, and G9011 when billed with modifiers UB or UA. 95165 is exempt from MFD limits 95170 allows up to 40 units per day when billed with modifier U1 T1019 allows 96 units per day
Texas	<p>Per Texas Medicaid:</p> <ul style="list-style-type: none"> Providers are required to bill additional vaccine administration codes on separate lines with only 1 unit The following codes allow 1 unit per day: 82642, 83722, 86790, 86794, 87015, 87046, 87071, 87075-87077, 87081, 87088, 87101, 87102, 87106, 87107, 87140, 87147, 87149, 87150, 87152, 87153, 87181, 87184, 87185, 87186, 87188, 87190, 87206, 87209, 87210, 87252, 87254, 87300, 87634, 87801, 87809, 87899, 87904, 95012, 97799, A4396, H0033, H0020, S9445 A0420 and S5101 allows up to 2 units per day A4253 and A9275 allow up to a combined total of 2 units per month for insulin dependent diabetics and a combined total of 1 unit per month for noninsulin dependent diabetics. 96158 and 96159 are allowed a combined total of 3 units per day per provider. 96158 1 unit per day 96159 2 units per day) 96164 and 96165 are allowed a combined total of 3 units per day per provider. 96164 1 unit per day 96165 2 units per day 97535 and 97537 allow up to 4 units per day each T1026 allows up to 4 units per day J7294 allows up to 1 year supply in a 12-month period A4414 allow 15 units per day H2014 allows up to 16 units which equals up to 4 hours. A4377 and A4375 allow 20 units per day S5151 allows up to 24 units when billed with modifier U3, U7, UC, US or 99 T1000 and T1019 allow up to 96 units per day A4541 allows up to 1 per month H0001, H0012, H0016, H0050, and H0047 allows 1 unit per day H2035 allows 35 units per day The following codes are exempt from MFD: 81099, 82803, 82948, 84999, 90460, 90461, 90472, 90474, A4281, A4282, A4284, A4286, and H0005 are exempt from MFD.
Virginia	<p>VA has an exception for the following codes:</p> <ul style="list-style-type: none"> H0006, H0014, H0015 and H2015 allows 1 unit per day H2016 and H2017 allows 3 units per day H0032 Allows 5 units per day G0151, G0152, G0153, G0495, T1015, T1024, T1026 and T1027 allows 18 units per day H0024, H0025, T1012 and S9445 allows 16 units per day G0493, G0494, H0004, H0005, S5126, S5150, T1000, T1001, T1002, T1003, T1005, T1019, T1023, T1030 and T1031 allows 24 units per day H2021 allows 48 units per day 0373T, 97151, 97152, 97153, 97154, 97155, 97156, 97157, 97158, H2019 and S9482 allows 96 units per day 99600HD allows 6 units per day 59425HD & 59430HD allows 4 units per day VA is exempt from MFD limits for code(s) S0109 Per state guidance, G2211 is excluded from this policy as it is a non-covered code
Washington	<p>Per State regulations, Washington Medicaid has exceptions to the following codes:</p> <ul style="list-style-type: none"> A4349 and H0020 allows 2 units per day 90791, 90792 95870 and H0031 allow 5 units per day

	<ul style="list-style-type: none"> J0570, J0572, J0573, J0574, J0575, and J2310 does not impose any daily limits or quantity and dose limitations as of 07/01/2021 Behavioral Health codes that do not impose a daily limit: <ul style="list-style-type: none"> 80305, 90846, 90847, 90849, 96110, 96121, 96131, 96133, 96137, 96139, 96165, 96168, 96171, 99341, G0480, G0481, H0001, H0002, H0003, H0004, H0010, H0011, H0020, H0024, H0028, H0031, H0032, H0033, H0034, H0036, H0038, H0044, H0046, H0050, H2011, H2012, H2013, H2014, H2015, H2017, H2019, H2020, H2021, H2023, H2025, H2027, H2028, H2033, S0109, S9430, S9446, S9484, S9976, T1005, T1009, T1013, T1016, T1019, T1020, T1023, T2001, T2002, T2003, T2004, T2005, T2007, T2038 & H0016 The following COVID19 codes do not impose a daily limit: <ul style="list-style-type: none"> 96165 does not impose a daily limit as of 01/01/2022 98966-98968, 99001, 99421-99423 99441-99443, 99451, G2012 90853 does not impose any daily limits as of 01/01/2019 G0317, G0318, G2212 do not impose any daily limits as of 1/1/2023
Washington DC	<ul style="list-style-type: none"> The District unit values are allowed even if they are greater than the CMS MUE values. If the District has not published a unit limit for a code, the MUE value will be followed.
Wisconsin	Per State regulations, Wisconsin Medicaid has exceptions to the following codes: <ul style="list-style-type: none"> Allows 2 units per day for 99082 Allow 96 units per day for T1019 There are no limitations for A4363 as of 01/01/2021 Allows 1 unit per day for 63650 in POS 24. Allows 12 units per day for 99199 T1006, H0022, H0005 do not impose daily limits Wisconsin Department of Health Services publish separate unit limits specific to Wisconsin Medicaid for specific physical, occupational, and speech therapy services. Please refer to the C&S Physical Medicine & Rehabilitation: Maximum Combined Frequency per Day Policy.

Questions and Answers

1	<p>Q: Why do you exclude network home health services and supplies/home health agencies, anesthesia management, and ambulance providers from this policy?</p> <p>A: There are many contracts specific to these physicians and other qualified health care professionals that permit codes to be used in a different manner than intended by CPT and HCPCS, which make the application of this policy unworkable. Billing practices may also dictate that the units field is used to report something other than how many times a service was performed (i.e., mileage), which again may make the application of this policy unworkable. These providers were excluded until contract language and/or billing practices can be reviewed and changed.</p>
2	<p>Q: When the frequency of a billed service on a date of service is greater than the established MFD value, will there be additional reimbursement?</p> <p>A: When a physician or other qualified healthcare professional reports units accurately, yet those units exceed the established MFD value, an appropriate modifier such as 59, 76, 91, XE, XS, or XU may be utilized. The MFD value is a threshold set solely to avoid overpayment due to billing and data entry errors. UnitedHealthcare Community Plan intends to reimburse all services performed and reported with proper coding in accordance with its reimbursement policies and benefit or provider contracts. Medical records do not need to be submitted for the purposes of this policy unless the processed claim is being submitted on appeal. When reporting the same CPT or HCPCS code on multiple and/or separate claim lines, the claim line may be classified as a duplicate service and subject to additional UnitedHealthcare Community Plan reimbursement policies.</p>
3	<p>Q: Why has UnitedHealthcare Community Plan set the MFD value at 1 for bilateral procedures?</p> <p>A: UnitedHealthcare Community Plan has set the MFD value for most bilateral procedures at 1. The preferred method of billing a bilateral eligible procedure is with 1 unit on one claim line with modifier 50. Modifier 50 indicates that one procedure was performed bilaterally. Bilateral eligible procedures may also be billed on two</p>

	lines with 1 unit each and modifiers RT and LT. There are some codes that describe more than one anatomical site or vertebral level that can be treated bilaterally where the MFD value may be more than 1.																				
4	<p>Q: Would the MFD value for bilateral procedures remain at 1 unit if it is possible to perform these procedures more than once per day?</p> <p>A: If the bilateral procedure is provided more than once per day, modifiers 59, 76, XE, XS, or XU may be appropriate to bill depending on the circumstance. Additional reimbursement will be considered with the use of these modifiers.</p>																				
5	<p>Q: Would the MFD value for hand or foot bilateral procedures remain at 1 unit if it is possible to perform the procedure on multiple digits such as fingers or toes?</p> <p>A: The MFD value would remain at 1 unit, however, HCPCS modifiers FA or F1-9 may be used to report specific fingers; TA or T1-9 may be used to report specific toes.</p>																				
6	<p>Q: Will UnitedHealthcare Community Plan allow more than 1 unit for a CPT or HCPCS code with “per diem” or “per day” in the code description?</p> <p>A: UnitedHealthcare will allow 1 unit of a procedure code with “per diem” or “per day” or other verbiage describing once daily in the code description. There are no modifiers that will override the MFD value.</p> <p>For example, if a patient requires home infusion antibiotic therapy twice daily, it would be more appropriate to report 1 unit of HCPCS code S9501 rather than 2 units of S9500. The MFD applies whether a physician or other qualified health care professional submits one CPT or HCPCS code with multiple units on a single claim line or multiple claim lines with one or more unit(s) on each line.</p>																				
7	<p>Q: What is an example of a code that is limited because of anatomical or clinical reasons?</p> <p>A: An appendectomy would be set at the MFD value of 1 unit because a person only has one appendix.</p>																				
8	<p>Q: How should 90460 and/or 90461 be reported when multiple immunizations <u>with</u> face-to-face counseling are performed on the same date of service? For example, if the physician or other qualified health care professional administers immunizations for a 2-month-old infant on the same date of service according to the current immunization schedule, how should the following immunizations be reported?</p> <table border="1" data-bbox="418 1199 1291 1583"> <thead> <tr> <th>Immunization</th> <th>Components</th> <th>CPT Code</th> </tr> </thead> <tbody> <tr> <td rowspan="2">DtaP intramuscular administration</td> <td rowspan="2">3</td> <td>90460</td> </tr> <tr> <td>90461 x 2</td> </tr> <tr> <td>Rotavirus oral administration</td> <td>1</td> <td>90460</td> </tr> <tr> <td rowspan="2">Hepatitis B and Hemophilus influenza b intramuscular administration</td> <td rowspan="2">2</td> <td>90460</td> </tr> <tr> <td>90461</td> </tr> <tr> <td>Poliovirus intramuscular administration</td> <td>1</td> <td>90460</td> </tr> <tr> <td>Pneumococcal conjugate vaccine</td> <td>1</td> <td>90460</td> </tr> </tbody> </table> <p>A: Coding practices may vary by physician or other qualified healthcare professional offices. It is appropriate to report the immunization administration of the first and additional vaccine/toxoid component <u>with</u> face-to-face counseling on one line with multiple units and a link to all associated ICD-10-CM codes or report each component on a separate line. In the example above, the claim could be reported as 90460 with 5 units on one line and 90461 with 3 units on a separate line with the associated ICD-10-CM diagnoses linked to each line.</p> <p>It is also appropriate to report the administration of each vaccine component on separate lines, e.g., reporting 5 lines for 90460 with 1 unit each and 3 lines for 90461 with 1 unit each. However, when reporting the same CPT or HCPCS code on multiple lines and/or on separate claims, the additional claim line(s) reported with the same procedure code may be denied as a duplicate service.</p>	Immunization	Components	CPT Code	DtaP intramuscular administration	3	90460	90461 x 2	Rotavirus oral administration	1	90460	Hepatitis B and Hemophilus influenza b intramuscular administration	2	90460	90461	Poliovirus intramuscular administration	1	90460	Pneumococcal conjugate vaccine	1	90460
Immunization	Components	CPT Code																			
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		90461																			
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Pneumococcal conjugate vaccine	1	90460																			
9	<p>Q: How are MFD values for immunization administration CPT codes 90472 and 90474 determined?</p>																				

	<p>A: UnitedHealthcare Community Plan follows the recommendations from the Center for Disease Control's (CDC) Advisory Committee on Immunization Practices (ACIP) to set the MFD value for additional immunization administration codes.</p>															
10	<p>Q: What are examples of procedures or services where the "description/verbiage" clearly indicates the number of units performed on a single date of service?</p> <p>A: Examples include, among others, services that include "single lesion," "XX or more lesions," or "per date of service" in the code description should be reported with 1 unit of service.</p>															
11	<p>Q: Why are many new CPT and HCPCS codes set at an MFD value of 100?</p> <p>A: There is no data or previous claim history for new codes. Setting the MFD value at 100 allows claims to be processed and prevents most overpayments from occurring due to billing errors and data entry errors. Once claims data is available on a code, the MFD value will be established.</p>															
12	<p>Q: What is an example of determining the MFD value at the 100th percentile unless the 100th percentile exceeds the 98th percentile by greater than a factor of 4?</p> <p>A: Statistical calculation: (A) x 4 = (C); if (B) is greater than (C), then the 98th percentile is set for the MFD value. If (B) is less than or equal to (C), then the 100th percentile is set for the MFD value. Here are two examples of determining MFD values based on a factor of 4.</p> <table border="1" data-bbox="181 871 1528 1014"> <thead> <tr> <th>Code</th> <th>(A) Units @ 98th</th> <th>(B) Units @ 100th</th> <th>(C) Factor of 4</th> <th>Set MFD at:</th> </tr> </thead> <tbody> <tr> <td>86902</td> <td>14</td> <td>27</td> <td>56</td> <td>27</td> </tr> <tr> <td>E0676</td> <td>2</td> <td>30</td> <td>8</td> <td>2</td> </tr> </tbody> </table>	Code	(A) Units @ 98th	(B) Units @ 100th	(C) Factor of 4	Set MFD at:	86902	14	27	56	27	E0676	2	30	8	2
Code	(A) Units @ 98th	(B) Units @ 100th	(C) Factor of 4	Set MFD at:												
86902	14	27	56	27												
E0676	2	30	8	2												
13	<p>Q: What is an example of a clinical circumstance where UnitedHealthcare Community Plan would assign a specific MFD value?</p> <p>A: Electrical stimulator supplies. According to standard criteria, the data showed the 98th percentile at 10 units and the 100th percentile at 72 units. The statistical calculation would have set the MFD value at 10. However, based on the code description allowance of "per month" and subject to the UnitedHealthcare Community Plan Time Span Codes Reimbursement Policy, the MFD value was decreased to one (1).</p>															
14	<p>Q: How are MFD values for CPT 95165 determined?</p> <p>A: CMS defines a dose of CPT code 95165 as one – (1) cc aliquot from a single multidose vial. Per CMS a maximum of 10 doses per vial is allowed. Providers will not be reimbursed for more than the CMS MFD/MUE value per day.</p>															

Attachments

Maximum Frequency Per Day (MFD) CPT Code Policy List	Designates the maximum frequency per day value assignments for CPT codes.
Maximum Frequency Per Day (MFD) HCPCS Policy List	Designates the maximum frequency per day value assignments for HCPCS codes.
Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT	Codes that allow up to the MFD value that have "bilateral" or "unilateral or bilateral" in the description or where the concept of laterality does not apply.
Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List	Designates the Arizona Medicaid maximum frequency per day value assignment for CPT and HCPCS codes.

Attachments

Missouri Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List	Designates the maximum frequency per day value assignment for CPT and HCPCS codes.
Washington DC Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List	Designates the maximum frequency per day value assignment for CPT and HCPCS codes.

Resources

Individual state Medicaid regulations, manuals & fee schedules

American Medical Association, *Current Procedural Terminology (CPT®) Professional Edition* and associated publications and services

Centers for Medicare and Medicaid Services, CMS Manual System and other CMS publications and services

Centers for Medicare and Medicaid Services, Healthcare Common Procedure Coding System, HCPCS Release and Code Sets

History

3/29/2026	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list, Maximum Frequency Per Day (MFD) HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List Updated History Section: Entries prior to 3/29/2024 archived
3/22/2026	Policy Version Change State Exceptions section: North Carolina updated History Section: Entries prior to 3/22/2024 archived
3/15/2026	Policy Version Change State Exceptions section: Pennsylvania updated History Section: Entries prior to 3/15/2024 archived
3/8/2026	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list, Maximum Frequency Per Day (MFD) HCPCS Policy List, Missouri Maximum Frequency Per Day (MFD) CPT and Washington DC Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List updated History Section: Entries prior to 3/8/2024 archived
2/22/2026	Policy Version Change State Exceptions section: Colorado, and Florida updated History Section: Entries prior to 2/22/2024 archived
2/8/2026	Policy Version Change State Exceptions section: Virginia updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 2/8/2024 archived
1/11/2026	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list and Maximum Frequency Per Day (MFD) HCPCS Policy List updated History Section: Entries prior to 2/22/2024 archived

1/1/2026	Policy Version Change Attachment Section: Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and R, Maximum Frequency Per Day (MFD) CPT Code Policy List, Maximum Frequency Per Day (MFD) HCPCS Policy List updated History Section: Entries prior to 1/1/2024 archived
12/07/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 12/07/2023 archived
11/23/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 11/23/2023 archived
11/16/2025	Policy Version Change State Exceptions section: Pennsylvania updated
11/09/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 11/09/2023 archived
10/26/2025	Policy Version Change State Exceptions section: Virginia updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 10/26/2023 archived
10/19/2025	Policy Version Change State Exceptions section: Colorado updated Attachment Section: Maximum Frequency Per Day (MFD) HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List updated History Section: Entries prior to 10/19/2023 archived
10/12/2025	Policy Version Change State Exceptions section: Rhode Island updated History Section: Entries prior to 10/12/2023 archived
10/05/2025	Policy Version Change State Exceptions section: Texas updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 10/05/2023 archived
9/21/2025	Policy Version Change State Exceptions section: New Jersey, Idaho and Colorado updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list, Maximum Frequency Per Day (MFD) HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List Updated History Section: Entries prior to 9/21/2023 archived
9/07/2025	Policy Version Change State Exceptions section: Colorado and Texas updated History Section: Entries prior to 9/07/2023 archived
8/24/2025	Policy Version Change State Exceptions section: Colorado updated
8/17/2025	Policy Version Change State Exceptions section: Texas updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 8/17/2023 archived

8/10/2025	Policy Version Change and verbiage updated Attachment Section: Maximum Frequency Per Day (MFD) HCPCS Policy List and Maximum Frequency Per Day (MFD) CPT Code Policy List updated History Section: Entries prior to 8/10/2023 archived
7/20/2025	Policy Version Change State Exceptions section: Idaho added Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated
7/13/2025	Policy Version Change State Exceptions section: California removed History Section: Entries prior to 7/13/2023 archived
6/29/2025	Policy Version Change State Exceptions section: North Carolina updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list, Maximum Frequency Per Day (MFD) HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List Updated History Section: Entries prior to 6/29/2023 archived
6/15/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 6/15/2023 archived
6/08/2025	Policy Version Change State Exceptions section: Pennsylvania updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated
5/25/2025	Policy Version Change State Exceptions section: Michigan added, and Kentucky updated History Section: Entries prior to 5/25/2023 archived
5/18/2025	Policy Version Change Attachment Section: Maximum Frequency Per Day (MFD) HCPCS code Policy List
5/11/2025	Policy Version Change State Exceptions section: Indiana and Ohio updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 5/11/2023 archived
4/27/2025	Policy Version Change State Exceptions section: New Jersey updated Pennsylvania
4/13/2025	Policy Version Change State Exceptions section: North Carolina, Rhode Island and New Mexico updated Attachment Section: Missouri Maximum Frequency Per Day (MFD) CPT, Maximum Frequency Per Day (MFD) HCPCS Policy List and HCPCS Policy List and Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated
4/04/2025	Policy Version Change State Exceptions section: New Jersey updated History Section: Entries prior to 4/04/2023 archived
3/30/2025	Policy Version Change State Exceptions section: Indiana and Wisconsin updated Attachment Section: Maximum Frequency Per Day (MFD) HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List Updated History Section: Entries prior to 3/30/2023 archived
3/16/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated

3/09/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated State Exceptions section: New Mexico, North Carolina and Minnesota updated History Section: Entries prior to 3/09/2023 archived
2/23/2025	Policy Version Change Attachment Section: Maximum Frequency Per Day (MFD) HCPCS Policy List and Maximum Frequency Per Day (MFD) CPT Code Policy List updated State Exceptions section: Wisconsin updated History Section: Entries prior to 2/23/2023 archived
2/16/2025	Policy Version Change State Exceptions section: Wisconsin updated
2/09/2025	Policy Version Change State Exceptions section: North Carolina updated History Section: Entries prior to 2/09/2023 archived
1/19/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 1/19/2023 archived
1/12/2025	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated
1/01/2025	Policy Version Change Attachment Section: Maximum Frequency Per Day (MFD) HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List Updated History Section: Entries prior to 1/01/2023 archived
12/15/2024	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated
12/08/2024	Policy Version Change State Exceptions section: New Mexico updated Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 12/08/2022 archived
11/24/2024	Policy Version Change State Exceptions section: Nebraska updated History Section: Entries prior to 11/24/2022 archived
11/03/2024	Policy Version Change Attachment Section: Maximum Frequency Per Day (MFD) HCPCS Policy List and Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 11/03/2022 archived
10/20/2024	Policy Version Change State Exceptions section: Indiana updated Attachment Section: Maximum Frequency Per Day (MFD) CPT Code Policy List, Maximum Frequency Per Day (MFD) HCPCS List and Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated
10/11/2024	Policy Version Change Application Section updated History Section: Entries prior to 10/11/2022 archived
10/06/2024	Policy Version Change State Exceptions section: Virginia, Colorado Updated and New Mexico Added. Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated History Section: Entries prior to 10/06/2022 archived

9/22/2024	<p>Policy Version Change</p> <p>State Exceptions section: Wisconsin, Minnesota, Indiana, Wisconsin Updated</p> <p>Attachment Section: Missouri Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List, Maximum Frequency Per Day (MFD) HCPCS code policy List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List updated.</p> <p>History Section: Entries prior to 9/22/2022 archived</p>
9/15/2024	<p>Policy Version Change</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy list updated</p>
9/08/2024	<p>Policy Version Change</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy updated</p> <p>History Section: Entries prior to 9/08/2022 archived</p>
8/4/2024	<p>Policy Version Change</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy, Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List, Maximum Frequency Per Day (MFD) HCPCS Policy List and Maximum Frequency Per Day (MFD) CPT Code Policy List</p> <p>History Section: Entries prior to 8/4/2022 archived</p>
7/14/2024	<p>Policy Version Change</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List Updated</p> <p>History Section: Entries prior to 7/14/2022 archived</p>
6/30/2024	<p>Policy Version Change</p> <p>State Exceptions section: Indiana Updated and Correction in Pennsylvania</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List, Maximum Frequency Per Day (MFD) HCPCS List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List updated.</p> <p>History Section: Entries prior to 6/30/2022 archived</p>
6/16/2024	<p>Policy Version Change</p> <p>State Exceptions section: Indiana and Ohio Updated</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List Updated</p> <p>History Section: Entries prior to 6/16/2022 archived</p>
6/09/2024	<p>Policy Version Change</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List Updated</p> <p>State Exceptions section: Updated Washington and New Jersey</p> <p>History Section: Entries prior to 6/9/2022 archived</p>
5/26/2024	<p>Policy Version Change</p> <p>Attachment Section: Maximum Frequency Per Day (MFD) HCPCS Policy List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List Updated</p> <p>History Section: Entries prior to 5/26/2022 archived</p>
5/19/2024	<p>Policy Version Change</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List and Washington DC Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List updated</p> <p>History Section: Entries prior to 5/19/2022 archived</p>
5/12/2024	<p>Policy Version Change</p> <p>State Exceptions Section: North Carolina updated</p> <p>History Section: Entries prior to 5/12/2022 archived</p>
4/28/2024	<p>Policy Version Change</p> <p>State Exceptions Section: Mississippi updated</p> <p>Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List, Maximum Frequency Per Day (MFD) CPT Code Policy List and Maximum Frequency Per Day (MFD) HCPCS List updated</p> <p>Question & Answers Section: Added #14</p>

	History Section: Entries prior to 4/28/2022 archived
4/14/2024	Policy Version Change Attachment Section: Arizona Maximum Frequency Per Day (MFD) CPT and HCPCS Policy List updated History Section: Entries prior to 4/14/2022 archived
3/31/2024	Policy Version Change State Exceptions Section: Florida updated Attachment Section: Maximum Frequency Per Day (MFD) CPT Code Policy List, Maximum Frequency Per Day (MFD) HCPCS List and Maximum Frequency Per Day (MFD) Codes Restricting Modifiers LT and RT Policy List updated History Section: Entries prior to 3/31/2022 archived
1/6/2006	Policy implemented by UnitedHealthcare Community & State