

UnitedHealthcare Community Plan Reimbursement Policy Update Bulletin: August 2025

New			
Policy Title	State(s)	Policy summary	Effective Date
CCI Editing Policy, Professional and Facility	New Jersey Kentucky	 Effective for dates of service on or after September 01, 2025, UnitedHealthcare Community Plan will align with The Centers for Medicare and Medicaid (CMS) by enhancing the existing CCI Editing, Professional and Facility policy to support claim line denials when there are two shoulder arthroscopic procedures performed on the same shoulder. 	September 01, 2025
		 In accordance with CMS National Correct Coding Initiative (NCCI) CPT codes 29805-29828 Procedure to Procedure (PTP) edit code pairs consisting of two codes describing two shoulder arthroscopy procedures performed on the same shoulder will not be considered for separate reimbursement regardless of if the code is appended with an NCCI PTP associated modifier. This includes the use of modifier 59. 	
		 PTP edit code pairs will be considered for separate reimbursement when performed on opposite shoulders and when appended with an appropriate NCCI PTP associated modifier. 	
		• There are three exceptions which are described in Chapter IV, Section E (Arthroscopy), Subsection 7 of the NCCI manual. The following CPT codes will be considered for separate reimbursement when submitted in addition to code 29823 if extensive debridement is completed in a different area of the same shoulder.	
		 29824 (Arthroscopy, shoulder, surgical; distal claviculectomy including distal articular surface (Mumford procedure) 	
		 29827 (Arthroscopy, shoulder, surgical; with rotator cuff repair) 29828 (Arthroscopy, shoulder, surgical, biceps, tenodesis. 	



Payment Reduction of Off- Campus Provider- Based Departments Billed with Modifier PO Policy, Facility - Reminder District of Columbia Florida Massachuse New Mexico New York Pennsylvani Rhode Islan	UnitedHealthcare will align with CMS and require that the HCPCS modifier PO be reported with outpatient hospital items and services in an off-campus provider-based department of a hospital	September 01, 2025
---	--	-----------------------

Revised				
Policy Title	State(s)	Summary of Changes	Effective Date	
Home Health Services Policy, Professional	Arizona	 Effective September 01, 2025, for dates of service on or after July 1, 2025, UnitedHealthcare Community Plan will implement the new Home Health Services Policy, Professional. In alignment with CMS, home health services billed in place of service 12 will not be reimbursed if the dates of service overlap with an inpatient stay. The date span criteria will exclude the date of admission and discharge. 	September 01, 2025	
Home Health Services Policy, Professional	New Jersey	 Effective September 01, 2025, for dates of service on or after July 9, 2025, UnitedHealthcare Community Plan will implement the new Home Health Services Policy, Professional. In alignment with CMS, home health services billed in place of service 12 will not be reimbursed if the dates of service overlap with an inpatient stay. The date span criteria will exclude the date of admission and discharge. 	September 01, 2025	



Revised				
Policy Title	State(s)	Summary of Changes	Effective Date	
Anatomical Modifier Requirement Policy, Professional	New Jersey	 Effective with dates of service on or after July 9, 2025, UnitedHealthcare Community Plan will enhance the Anatomical Modifier Requirement Policy, Professional to require the use of appropriate laterality or anatomical modifiers for surgical procedures assigned a bilateral status indicator of 1 on the CMS National Physician Fee Schedule for the claim to be considered for reimbursement. 	September 01, 2025	
		• Claim lines not reported with the appropriate laterality or anatomical modifier (50, LC, LD, LM, RC, RI, E1-E4, FA, F1-F9, LT, RT, TA, T1-T9) will be denied.		
Procedure and Place of Service Policy, Professional	Florida Hawaii Massachusetts Michigan Missouri New Mexico New York Pennsylvania	Effective with dates of service on or after October 1, 2025, UnitedHealthcare will enhance the Procedure and Place of Service Policy, Professional. A service of Service Policy, Professional.	November 01, 2025	
		 According to the CMS National Physician Fee Schedule Relative Value File, the Facility Indicator identified as "NA" indicates that "this procedure is rarely or never performed in the facility setting" by a Physician or Qualified Healthcare Professional. 		
	Rhode Island Virginia	 The enhanced reimbursement policy will not consider for reimbursement CPT or HCPCS codes with a CMS National Physician Fee Schedule Facility NA Indicator of "NA" when billed by a Physician or Qualified Healthcare Professional in a facility place of service 21. The codes may still be considered for reimbursement when billed by the facility. 		



Multiple Procedure Payment Reduction (MPPR) for	Maryland Massachusetts New Mexico	Effective with dates of service on of after frovember 1, 2020, officeaffeater with efficience the	November 01, 2025
Diagnostic Imaging Policy, Professional.	New York Pennsylvania Rhode Island Texas	 UnitedHealthcare will apply a reduction to certain ultrasound CPT codes with an MPPR Status Indicator of "0" to provide consistency with similar ultrasound codes with an assigned MPPR Status Indicator of "4". 	
		• For these CPT codes with an MPPR Status Indicator of "0", this will result in a 50% reduction for the technical component (TC) and 5% reduction for the professional component (PC) of secondary and subsequent ultrasound imaging procedures when provided to the same patient in the same session on the same date of service by the same or different physician in the same group, consistent with what currently occurs for CPT codes with an MPPR status indicator of "4"	
		 When appropriate, a modifier may be appended to the additional ultrasound procedures to indicate they were performed on the same date of service during a separate session. 	

Code Update			
Policy Title	State(s)	Summary of Changes	Effective Date
Reimbursement Policy Code Updates - Multiple Policies	p u	In response to Provider feedback and in an effort to provide more transparency, UnitedHealthcare is providing additional information regarding code updates that impact reimbursement policies. These updates are not changing the intent or the coding requirements of the policy, but reflect changes made to industry standard code sets.	August 01, 2025
		• Information regarding these code updates can be found in the history section which is located at the end of the posted policy.	
		• Code sections/lists/tables within a policy may not be comprehensive but may be provided as examples. Please review the full policy to understand applicability.	
		 Code updates could include, for example, CPT, HCPCS, ICD-10, Modifiers, Revenue Codes, or other industry standard code sets. 	
		 UnitedHealthcare routinely updates its reimbursement policies in response to code updates made by, for example, Centers for Medicare and Medicaid Services (CMS), the American Medical Association (AMA), and the World Health Organization (WHO). This information is provided as a courtesy and may not include all code updates. 	



Policy Title	State(s)	Summary of Changes	Effective Date
		Check published policy to determine impact at the state level.	
		 The following UnitedHealthcare policies have recently been updated to include code changes: Add-On Codes, Facility Add-On Codes, Professional Age to Diagnosis Code and Procedure Code Policy, Professional Ambulance Services, Professional Anatomical Modifier Requirement Policy, Professional Anesthesia, Professional Assistant-at-Surgery Services, Professional Bilateral Procedures, Facility Bilateral Procedures, Facility Bilateral Procedures, Professional Care Plan Oversight, Professional Clinical Diagnostic Lab, Professional Consultation Services, Professional Consultation Services, Professional Device, Implant, and Skin Substitute Policy, Facility Diagnosis Code Requirement Policy, Professional and Facility DME, Orthotics and Prosthetics, Professional Drug Testing Reimbursement Policy, Professional Prom - To Date, Professional Global Days, Professional Incontinence Supply, Professional Incontinence Supply, Professional Maximum Frequency per Day CPT, Professional Maximum Frequency per Day HCPCS, Professional Medically Unlikely Edits (MUE), Professional Medically Unlikely Edits (MUE), Professional MPPR for Diagnostic Imaging Policy, Professional MPPR for Medical and Surgical Services Policy, Professional NATIONAL Professional And Covered Codes Policy, Professional Non-Covered and Covered Codes Policy, Professional Non-Covered and Covered Codes Policy, Professional Non-Professional Non-Covered and Covered Codes Policy, Professional Nonphysician Health Care Professionals Billing E/M Codes, Professional	
		Observation Services, Facility	



Code Update				
Policy Title	State(s)	Summary of Changes	Effective Date	
		Obstetrical Services, Professional		
		Obstetrical Ultrasound, Professional		
		One or More Sessions, Professional		
		Orthotics (L3000), Professional		
		 Outpatient Hospital Observation Policy, Facility 		
		 Outpatient Medical Visits and Trauma Activation Policy, Facility 		
		 PM & R- Speech Therapy, Professional 		
		 Procedure and Place of Service, Professional 		
		 Procedure to Modifier, Professional 		
		 Professional/Technical Component, Professional 		
		Readmission, Facility		
		 Replacement Codes Policy, Professional 		
		 Revenue Codes Requiring Procedure Codes, Facility 		
		Supply Policy, Professional		
		 Telehealth/Virtual Health Policy, Professional and Facility 		
		 Time Span Codes Policy, Professional 		
		 Unlisted Services Policy, Professional 		
		 Vaccines For Children Policy, Professional 		

Published reimbursement policies are intended to ensure reimbursement based on the code or codes that correctly describe the health care services provided. UnitedHealthcare reimbursement policies may use Current Procedural Terminology (CPT®*), Centers for Medicare and Medicaid Services (CMS) or other coding guidelines. References to CPT or other sources are for definitional purposes only and do not imply any right to reimbursement.

Note: The absence of a policy does not automatically indicate or imply coverage. As always, coverage for a health service must be determined in accordance with the member's benefit plan and any applicable federal or state regulatory requirements.



The complete library of UnitedHealthcare Community Plan Reimbursement Policies is available at **UHCprovider.com** > Policies and Protocols > Community Plan Policies > Reimbursement Policies for Community Plan.

© 2025 United HealthCare Services, Inc. All Rights Reserved.