

**Illinois Prior Authorization Statistics for UnitedHealthcare Commercial Plans**

2022 calendar year data per 215 ILCS 200/20 of the IL Prior Authorization Reform Act\*

Total number of prior authorization requests received	4,460,528
Total number of adverse determinations	10,030
Average time between submission and response	3.13 calendar days
Total number of appeal requests	673
Total number of appeals overturned (includes partial OT)	373
Total number of appeals upheld	300

Top five reasons for adverse determinations:

1.	Lack of Medical Necessity
2.	Site of Service
3.	Non-Formulary Drug
4.	Services provided are not for the purpose of preventing, diagnosing, or treating a sickness, injury, substance abuse or their symptoms
5.	Treatment is not consistent with published clinical evidence.

\*Based on IL sitused policies