

Minnesota Prior Authorization Statistics for UnitedHealthcare Commercial Plans

2024 calendar year data per MN Insurance Code 62M.18*

Medical	Total		Percent	Total	
Prior Authorization Requests Received	33,724			Medical Appeal Requests Received	550
Fully Approved	26,944	79.90%		Overtured	225
Adverse Determinations	6,296	18.67%		Upheld	325
Partial Approvals	484	1.43%			
Number of electronic prior authorization requests	23,581				

Behavioral	Total	Percent		Total
Prior Authorization Requests Received	1,974		Behavioral Appeal Requests Received	43
Fully Approved	1,701	86.17%	Overtured	16
Adverse Determinations	254	12.87%	Upheld	27
Partial Approvals	19	0.96%		
Number of electronic prior authorization requests	1,594			

Rx	Total	Percent		Total
Prior Authorization Requests Received	12,368		Rx Appeal Requests Received	68
Fully Approved	10,535	85.18%	Overtured	34
Adverse Determinations	1,653	13.36%	Upheld	34
Partial Approvals	180	1.45%		
Number of electronic prior authorization requests	8,232			

Reasons for Prior Authorization Denial	
Lack of Medical Necessity	Lack of Information
Benefit Exclusion	Experimental/Investigative
State/Federal Mandate	Site of Service – Level of Care
No OON Benefits	Quantity Limits
Inappropriate Level of Care	Non-Formulary

Visit UnitedHealthcare's [Get the Facts](#) page to learn more about health care, including our [claims process](#) and which subset of claims go through pre-service case review, otherwise known as [prior authorization](#).

*Based on MN sitused policies



Adverse Determination Detail

Totals

Health Care Service Category	Fully Adverse	Appealed	Overturn	Upheld	Partial Approval	Appealed	Overturn	Upheld	Denials	Appeals
Accidental Dental Services	5	1		1					5	1
AHRQ-Surgical Procedures	17	1		1	1			1	18	2
Anesthesia	1				1				2	0
Bariatric Surgery	5								5	0
Behavioral Health	250	42	16	26	18	1		1	268	43
Bone Growth Stimulator	4								4	0
Cardiology	630	20	7	13	31	1	1		661	21
Cardiovascular	3								3	0
Cerebral Seizure Monitoring	1								1	0
Chiropractic Services	550	29	16	13	38				588	29
Clinical Trials	1	1		1					1	1
Diagnostic and Therapeutic Procedures	33	5	3	2	3				36	5
Dialysis	7	5	2	3					7	5
DME	34	1	1		2				36	1
Gender Dysphoria	1								1	0
Genetic Test/Lab Svcs	53								53	0
Home Health Care Services	9				1				10	0
Hysterectomy	17								17	0
Infertility	24	13	4	9	1				25	13
Injectable Medications	420	148	59	89	25	1		1	445	149
Muscle Flap Procedures	1								1	0
Neurostimulators	5								5	0
Orthopedic Surgeries	161	46	21	25	18				179	46
Pharmacy	1,646	68	34	33	179	1		1	1,825	68
Potentially Unproven Services	1								1	0
Proton Beam Therapy	1								1	0
PT/OT/ST/RT	3				3				6	0
Radiation Therapy	28	12	4	8	2	1		1	30	13
Radiology	3,970	250	99	151	258	5		5	4,228	255
Potentially Cosmetic Procedures	51	2		2	59				110	2
Site of Service	55	2	1	1	18				73	2
Sleep Disorder Tests/Treatment	70				2				72	0
Transplants	11	2	1	1					11	2
Vein Procedures	7				11	1	1		18	1



Ventricular Assist Devices	1	1	1						1	1
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