

Illinois Prior Authorization Statistics for UnitedHealthcare Commercial Plans

2023 calendar year data per 215 ILCS 200/20 of the IL Prior Authorization Reform Act*

Total number of prior authorization requests received	163,886
Total number of adverse determinations	36,310
Average time between submission and response	4.52 calendar days
Total number of appeal requests	7,640
Total number of appeals overturned (includes partial OT)	6,007
Total number of appeals upheld	1,633

Top five reasons for adverse determinations:

1.	Lack of Medical Necessity
2.	Treatment is not consistent with published clinical evidence.
3.	Non-Formulary Drug
4.	Services provided are not for the purpose of preventing, diagnosing, or treating a sickness, injury, substance abuse or their symptoms
5.	Site of Service

*Based on IL sitused policies