

# UnitedHealth Premium<sup>®</sup> Premium Care designation

Use this document with the UnitedHealth Premium<sup>®</sup> methodology documents at [unitedhealthpremium.uhc.com](https://unitedhealthpremium.uhc.com). Please review all methodology documents to understand the entire Premium methodology.

## Overview

UnitedHealth Premium designates physicians as Premium Care who:

- Meet the effective quality care and efficient quality care criteria

**OR**

- Meet the effective quality care criteria but do not have enough measures attributed to evaluate efficient quality care

Physicians meet the effective quality care criteria when their score is 50 or higher.

Physicians meet the efficient quality care criteria when their score is 25 or higher.

Physicians who do not have enough measures attributed for evaluation may receive scores based on an affiliated medical group's performance for their Premium specialty in the same geographic area. Physicians without enough measures attributed for evaluation and who are not affiliated with a medical group that meets the effective and efficient quality care criteria may still be designated Premium Care if they met the criteria for the previous version, provided their current and previous version Premium specialty is the same.

## Designation display

Premium Care physicians are identified in our medical care directories with the following icon and description. All other physicians have no designation displayed.

### ♥♥ Premium Care Physician

This physician meets the UnitedHealth Premium quality care criteria which includes safe, timely, effective and efficient care.

## Important notes about UnitedHealth Premium

The information from UnitedHealth Premium is not an endorsement of a particular physician or health care professional's suitability for the health care needs of any particular member. UnitedHealthcare does not practice medicine nor provide health care services. Physicians are solely responsible for medical judgments and treatments supplied. A Premium Care Physician designation does not guarantee the quality of health care services members will receive from a physician and does not guarantee the outcome of any health care services members will receive.

The fact that a physician doesn't have a Premium Care Physician designation doesn't mean the physician doesn't provide quality health care services. All physicians in the UnitedHealthcare Network have met certain minimum credentialing requirements. Regardless of whether a physician has received a Premium Care Physician designation, members have access to all physicians in the UnitedHealthcare Network as described under the member's benefit plan.

There are various reasons why a physician may not be designated as a Premium Care Physician. A physician may not receive a Premium Care designation because that physician has not been evaluated for a Premium Care designation. This occurs when a physician does not practice in a specialty that is evaluated by Premium, or when a physician's evaluation is in process. It also occurs when a physician does not have enough health plan claims data to be evaluated, but it is not an indicator of the total number of patients treated by the physician or the number of procedures performed by the physician. Rather, it reflects the statistical requirements of Premium, which includes only health plan claims associated with specific Premium measures and relevant to the physician's specialty. In some cases, there may not be enough data to complete the analytic process from a statistical standpoint.

**UnitedHealthcare informs members that designations are intended only as a guide when choosing a physician and should not be the sole factor in selecting a physician. As with all programs that evaluate performance based on analysis of a sample, there is a risk of error.** There is a risk of error in the claims data used in the evaluation, the calculations used in the evaluation, and the way Premium determined that an individual physician was responsible for the treatment of the patient's condition. **Physicians have the opportunity to review this data and submit a reconsideration request.**

UnitedHealthcare uses statistical testing to compare a physician's results to expected or normative results. There is a risk of error in statistical tests when applied to the data and a result based on statistical testing is not a guarantee of correct inference or classification. We inform members that it is important that they consider many factors and information when selecting a physician.

**We also inform our members that they may wish to discuss designations with a physician before choosing them, or confer with their current physician for advice on selecting other physicians.**

The information contained in this document is subject to change.

**Learn more**

**UnitedHealth Premium | [unitedhealthpremium.uhc.com](https://www.unitedhealthpremium.uhc.com)**

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