



PreCheck MyScript Electronic Medical Record (EMR) Integration

Frequently
Asked Questions



Overview

PreCheck MyScript® makes it easy to get real-time, patient-specific prescription drug data at the point of care. PreCheck MyScript displays actual cost information for your patient based on their plan design and where they are in their deductible. This can all be done in your current workflow and, if needed, allows you to submit electronic prior authorizations.*

How does PreCheck MyScript work?

PreCheck MyScript runs information through the UnitedHealthcare system so you can:

- Check current prescription coverage and price based on the member's benefit plan and preferred pharmacy
- Find possible medication alternatives
- See which prescriptions currently require prior authorization.
- Request prior authorization and receive results in a matter of seconds*
- View member information, including previous prior authorization requests

Why should I use PreCheck MyScript?

PreCheck MyScript provides patient-specific, actionable cost and coverage data within your EMR workflow at the point of care. This gives you and your patients the information you need to make an informed prescribing decision together — saving both of you time and money.

How does PreCheck MyScript save me time with prior authorizations?

PreCheck MyScript will display which medication options require prior authorization and which don't. By choosing a medication that doesn't require prior authorization, you can save time and avoid unnecessary paperwork.¹ If you choose a medication that does require prior authorization, you can submit it directly within PreCheck MyScript.*

PreCheck MyScript allows physicians to spend more time focusing on patient care and less time performing administrative tasks. Patients can get their medicines faster, start their therapies sooner and may achieve better clinical outcomes.¹

*Dependent on EMR.



Key Points

- PreCheck MyScript makes it easy to get real-time, patient-specific prescription drug cost and coverage information at the point of care.
- The tool works by running a trial claim through UnitedHealthcare's system.
- PreCheck MyScript integrates seamlessly into your EMR workflow by automatically displaying costs and formulary options when prescribing medications for UnitedHealthcare members.
- If needed, PreCheck MyScript prompts you with prior authorization requirements, coverage details, patient out-of-pocket costs and more.
- It allows you to submit electronic prior authorizations, when required — and you often receive immediate approval.
- Currently available in Allscripts, athenahealth®, DrFirst®, eClinical Works and NewCropRx EMR platforms. It is also available in select Epic and Cerner® health systems.

Home

Overview

Care provider effect

Results

How accurate is PreCheck MyScript?

PreCheck MyScript shows the member's out-of-pocket cost based on the medication being prescribed, the pharmacy selected and the member's benefit plan coverage, as well as the member's deductible status. The pricing is in real time, meaning the price you see on the screen is what's in our pharmacy claim platform for that drug — at that moment — for that particular member's benefit plan. The pricing information and prescription drug list (PDL) are accurate at that point in time and are subject to change.

How does PreCheck MyScript help my patients?

With PreCheck MyScript, you'll know what a prescription costs at that moment. You may even see lower-cost alternatives that you can discuss with your patient before they leave your office. When prescribers selected lower-cost alternative drugs suggested by PCMS data, patients saved an average of \$87 per prescription.

If a medication requires prior authorization, you'll know right away. You can quickly request it within the EMR, which helps reduce delays so the therapy can begin sooner. With PreCheck MyScript, research found that patients picked up their medications faster and at a lower cost, which increased medication adherence by up to 4% for 3 common chronic conditions.¹

What is the cost information based on?

PreCheck MyScript submits information through UnitedHealthcare's claims system. This means your patient's benefit and medication information is accurate and up-to-date. The price you see on the screen is what's in our pharmacy claim platform — at that moment — for that medication and the member's benefit plan.

Which EMRs are currently using the PreCheck MyScript tool?

PreCheck MyScript is currently available in Allscripts, athenahealth, DrFirst, eClinical Works and NewCropRx EMR platforms. It is also available in select Epic and Cerner health systems. However, you may not realize you're using it because it's called Real Time Benefit Check or myBenefit Check in the EMR workflow.

Is there another way to access PreCheck MyScript?

Yes. PreCheck MyScript is available on the UnitedHealthcare Provider Portal. Go to UHCprovider.com/pcms for more information.

Can my office staff submit benefit checks and prior authorization requests for more than one care provider at a time?

Yes. PreCheck MyScript on the Provider Portal has a function called Access Manager that allows office staff to submit requests on behalf of multiple care providers. For more information, go to UHCprovider.com/pcms.

How does PreCheck MyScript affect existing PDL verifications in my EMR?

PreCheck MyScript will only change your existing PDL verification process for UnitedHealthcare members. Drug pricing and utilization data comes from the same information we use to process UnitedHealthcare pharmacy claims.

What will I see when I use PreCheck MyScript in my EMR?

You may not realize you're using PreCheck MyScript in your EMR because it's called Real Time Benefit Check or myBenefit Check in your workflow. This is because it's designed to integrate seamlessly in the EMR platform. An alert will appear on the screen if an authorization is needed when you prescribe a drug that is not preferred or if the amount you're prescribing triggers a supply limit issue.

PreCheck MyScript allows physicians to spend more time focusing on patient care and less time performing administrative tasks. Patients can get their medicines faster, start their therapies sooner and may achieve better clinical outcomes.

Who's using PreCheck MyScript?

Approximately 1 million providers across the country are using PreCheck MyScript today, servicing 5.2 million members per month.

Top-line results have included:¹

- Faster fill times per prescription
- Reduced administrative costs for physicians and pharmacies
- Time savings and increased efficiency
- Improved patient experience

Does PreCheck MyScript affect value-based contract incentives?

Yes. PreCheck MyScript is designed to help improve medication adherence and formulary compliance. These metrics are typically part of value-based contract incentives.

Physician savings

Physicians who adopt PreCheck MyScript see fewer prior authorization/medical necessity rejections and denials, thus potentially reducing re-work for them and their staff. The reason for fewer rejections is that providers are automatically notified when there are alternatives, which often have no prior authorization requirements. By measuring the time it takes to process a typical prescription, we found that physicians who use PreCheck MyScript saved time when they selected an alternative, which avoided prior authorization requirements.



For more information on PreCheck MyScript, visit UHCprovider.com/PCMS.



For PreCheck MyScript technical support, please call our Help Desk at 1-866-842-3278, option 1. Representatives are available Monday–Friday, 7 a.m.–9 p.m. CT.

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Home

Overview

Care provider effect

Results