

Provider support services

Access the support and information you need—your way.

Whether through live chat, the provider portal or other resources, we offer flexible options to connect. From technical assistance and provider network management to navigating state-specific health plans, we've got tools tailored to fit your needs.

- ✓ **State-specific health plan and network support** – **select your state** to quickly find state-specific health plan information, service and support
- ✓ **UnitedHealthcare Provider Portal** – with more than 850,000 portal visitors each month, the portal is the central hub for doing business with us:
 - Find member and plan related information
 - Verify benefits and eligibility
 - Check and submit prior authorizations, claims, reconsiderations and appeals
- ✓ **24/7 chat support and representatives answering your calls** in 60 seconds or less. Chat has become a fast and increasingly popular way to get answers and resolve issues. To get started, sign into the **portal**.

Need assistance with claims?

You can submit a claim reconsideration or check status of a request online. Check out our **Claims Quick Start Guide**.



Looking for other digital solutions?

- ✓ **Learn how you can save time, get better documentation and reduce paper by using our online self-service tools.**

The **UnitedHealthcare Provider Portal** can help:

- Find member- and plan-related information
- Check benefits and eligibility
- Check status of and submit prior authorizations, claims, reconsiderations and appeals

Check out **guides** on how to use all of our Digital Solutions.



Need help with something today?

Sign in to the UnitedHealthcare Provider Portal with your One Healthcare ID to **connect with us 24/7 through chat**.