Reporting social drivers of health electronically

Help connect your patients who are our members to the right resources and support programs when you share social drivers of health (SDOH) screening data with us. Using **International Classification of Diseases (ICD)-1**0 Z-codes or **Logical Observation Identifiers Names and Codes (LOINC)** when submitting claims lets you share SDOH data as part of your normal workflow.

Easily share the data you're already collecting

- 1 Identify your patients' social needs
- 2 Add the correct LOINC or Z-codes to your claim
- 3 Submit your claim using 1 of the following methods:
 - Online
 - UnitedHealthcare Provider Portal
 - APT
 - EDI
 - By paper

By adding these codes, you provide the necessary SDOH data for National Committee for Quality Assurance (NCQA) reporting without extra work for your office.

Learn more about submitting online claims.

How we use the data

By sharing SDOH screening data with us when submitting claims, you can help connect members to the right resources and support programs. UnitedHealthcare uses SDOH screening data to improve treatment planning by giving health care providers a more complete picture of members' social needs.

The SDOH screening data is added to our SDOH database and used in several ways:

- It helps form population health initiatives and benefit development
- Case managers and customer service representatives use it to address members' SDOH needs and inform them about available benefits
- We report the data to the NCQA to meet HEDIS® reporting requirements, including the Social Needs Screening Electronically (SNS-E) measure



Why LOINCs are important

- Documents SDOH screening to help ensure standardized data collection on UnitedHealthcare members' health-related social needs
- Enables the exchange and aggregation of screening results for care management, gap closure and population health management, using universal codes and structured names
- · Allows data submission to the NCQA to meet the SDOH HEDIS measure, SNS-E

For information about which LOINCs apply to SDOH, visit Social Determinants of Health - LOINC.

Why ICD 10 Z-codes are important

- Documents SDOH screening helps ensure standardized data collection on UnitedHealthcare members
- Helps identify the needs of vulnerable members and provide valuable insights to improve quality and care coordination
- Drives meaningful changes to enhance patient and population health

For a complete list of ICD-10 Z-codes, visit Social Drivers of Health Z-codes.



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